

Ambient and Refrigerated Models

## SERVICE and PARTS MANUAL



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## INTRODUCTION

Congratulations on the purchase of your vending machine. This vending machine has been designed to give you many years of dependable service. It requires little maintenance and is easy to set up and operate.

## READ THIS MANUAL COMPLETELY

Your vending machine is designed to operate simply and reliably, but to take full advantage of your vendor, please read this owner's manual thoroughly. It contains important information regarding installation and operations, as well as a brief trouble- shooting guide.

## EQUIPMENT INSPECTION

After you have received your vendor and have it out of the box, place it on a secure surface for further inspection. Note: Any damages that may have occurred during shipping must be reported to the delivery carrier immediately. Reporting damages and the seeking of restitution is the responsibility of the equipment owner. The factory is willing to assist you in this process in any way possible. Feel free to contact our Customer Care Department with questions you may have on this process.
It is important that you keep the original packaging for your vending machine at least through the warranty period. If your machine needs to be returned for repair, you may have to purchase this packaging if it is not retained.
Once you have your vendor located, we suggest that you keep this manual for future reference, or you can view this manual online at www.seaga.com. Should any problems occur, refer to the section entitled "TROUBLESHOOTING". It is designed to help you quickly identify a problem and correct it.

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## SPECIFICATIONS

## Domestic (115 V)

|  |  |  |
| :--- | :--- | :--- |
| Specifications | 5 -Wide |  |
|  | Ambient | Refrigerated |
| Height | $72^{\prime \prime}$ | $72^{\prime \prime}$ |
| Width | $39^{\prime \prime}$ | $39^{\prime \prime}$ |
| Depth | $37^{\prime \prime}$ | $37^{\prime \prime}$ |
| Floor Space | 9.75 Sq. Ft. | 9.75 Sq. Ft. |
| Packing Size | 62.53 Cu. Ft. | 62.53 Cu. Ft. |
| Voltage (AC) | 115 V | 115 V |
| Hertz | 60 Hz | 60 Hz |
| Running Amperes | 0.6 Amp | 4.4 Amp |
| Watts | 70 Watts | 450 Watts |
| Refrigerant Type | - | 134 a |
| Refrigerant Charge | - | 9.9 oz |

## International (230 V)

|  | 4-Wide |  | 5-Wide |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Specifications |  |  |  |  |  |
|  | Ambient | Refrigerated | Ambient | Refrigerated | Refrigerated HD |
| Height | 184 cm | 184 cm | 184 cm | 184 cm | 184 cm |
| Width | 89 cm | 89 cm | 99 cm | 99 cm | 99 cm |
| Depth | 93 cm | 93 cm | 93 cm | 93 cm | 93 cm |
| Floor Space | 0.81 S Mtr | 0.81 S Mtr | 0.90 S Mtr | 0.90 S Mtr | 0.90 S Mtr |
| Packing Size |  | 1.59 Cu Mtr | 1.77 Cu Mtr | 1.77 Cu Mtr | 1.77 Cu Mtr |
| Voltage (AC) | 230 V | 230 V | 230 V | 230 V | 230 V |
| Hertz | 50 Hz | 50 Hz | 50 Hz | 50 Hz | 50 Hz |
| Running Amperes | 0.3 Amp | 1.5 Amp | 0.3 Amp | 1.5 Amp | 2.5 Amp |
| Watts | 70 Watts | 280 Watts | 70 Watts | 280 Watts | 410 Watts |
| Refrigerant Type | - | 134 a | - | 134 a | 134 a |
| Refrigerant Charge | - | 9.9 oz | - | 9.9 oz | 9.2 oz |

## PHYSICAL CHARACTERISTICS

- Finish : Powder Coat paint
- Compliant with US ADA standards for vending equipment.


## ENVIRONMENT

- Indoors only; Infinity Xtreme versions available from your Seaga distributor for outdoor use.


## ELECTRICAL REQUIREMENT

Domestic versions require (1) 115 VAC 12 Amps grounded outlet International versions require (1) 230 VAC 12 Amps grounded outlet

## STANDARD COIL CONFIGURATION

Custom configurations available.
Our standard configuration is subject to change without notice to keep up with market and location demand for new products.


Not all models available in all countries.
CAUTION: Certain procedures described in this manual require electrical power to the vending machine. Only trained personnel should perform these functions. Use extreme caution while performing the procedures marked with the voltage symbol shown here:


CAUTION: Certain procedures described in this manual require a qualified, trained technician to perform the particular task at hand. These procedures will be marked with the attention symbol shown here:
$\triangle$


Your Infinity vending machine arrives with a special protected skid that prevents damage to the door due to improper lifting. When installing the machine on location, the Door Protectors and Skid Feet must be removed. A Phillips head screwdriver is required.

Fig. 2 - Door Protectors and Skid Feet

1.) Remove Front and Back Door Protectors by removing four screws (2 front, 2 back) from the skid feet. (Fig. 2a)

2.) On each side of the vending machine, remove four (4) screws from the front and back of the skid feet, remove plates. The boards will then come apart and off the leg levelers.
(Fig. 2b)


Proper leveling is also necessary to allow easy opening and closure of the vending machine door and to insure proper vending operation.

Fig. 3 - Leg Levelers


Fig. 4 - Interior View


## CAUTIONS



Your vendor is intended for indoor use only.
Excessive heat, cold or humidity levels will void your warranty; install only in climate controlled, indoor environments. For indoor machines the temperature range must be no higher than $32^{\circ} \mathrm{C} / 90^{\circ} \mathrm{F}$ and no lower than $10^{\circ} \mathrm{C} / 50^{\circ} \mathrm{F}$ with a relative humidity ( Rh ) level of no greater than $40 \%$.
Your vendor must be set on a level, well-supported location. Always unload vendor before transporting it.
Remove all wire ties and protective sheeting prior to vending.


## CAUTION

It is important that this machine is hooked up to the proper voltage. Verify the voltage before connecting the machine to a wall outlet.


## CAUTION

Different countries may have different power arrangements. Insure that the machine is properly grounded before operating.


## CAUTION

If the power cord is damaged, it must be replaced by the manufacturer, authorized service agent or a similarly qualified person to avoid electrical hazards.


## ATTENTION

This vending machine is very heavy. Ensure that sufficient personnel are available for lifting or transporting the machine. Use proper lifting procedures and equipment.


## CAUTION

Certain components of this machine are sensitive to static electricity. Precautions for handling sensitive devices should be observed when handling these items.


## ATTENTION

Refrigerated models need air flow. Leave at least 6" between the back of the vending machine and the wall. Condenser cooling air is taken in the bottom and exhausted out the back of the machine. Clean the condenser once every two weeks or more often for dusty or dirty locations.

## DOOR CLEARANCE

Allow $7^{\prime \prime}(18 \mathrm{~cm})$ of clearance on the right side of the machine for the door to open and extend past the cabinet side. See also the clearance requirements in Section 2 for refrigerated units.

## LOADING PRODUCTS

To present your product in as an attractive and professional manner as possible, do not load any damaged items, and make sure items are facing forward for easy identification by your customer. Note: The size of the item being vended must be larger than the Helix Coil, but smaller than the Product Column to vend correctly. Never force an oversized item into the Helix Coil or Product Column, nor attempt to vend an item that is smaller than the Helix Coil as this will create problems and deter customers. (Fig.5)

## 1. To Load Product:

A.) Push down and hold the release latch located on the right side of the tray and slide the desired Product Tray toward you, all of the way forward. Product Tray will tilt down or can be removed and placed on the floor or a table. Note: Pull out only one (1) Product Tray at a time. Beverage trays do not tilt for loading
B.) Place product in proper size Helix Coil. Note: Bottom of product must rest on the Product Tray and not on the Helix Coil. (Fig. 5) Load each
Product Chute from front to back. Note: Do not leave any spaces between items.
C.) Once Product Tray is loaded, lift the front of the tray to level and push it back in. Repeat above steps until all Product Trays are fully loaded.
D.) After loading the product, if you have removed the tray to do so, place the

Tray in the cabinet by aligning the wheels in the guide rails. Clear the wire harness To the side so that it is not interfering with the tray below.

Note: We suggest that you always partially fill the vendor with product and perform at least five (5) test vends. Test vends can be performed easily by entering Service Mode and using the Diagnostics/Motors to select the selection to test.

Fig. 5 - Loading Helix Coils


## RODUCT PUSHERS

Product pushers assist in moving the top of the product forward while it is being vended on the bottom, helping it fall smoothly from the shelf. Product pushers are also good for products that have the wrapper flaps on the ends of the package.

Packaging such as this can benefit from the extra momentum that the product pushers give to keep the flaps from hanging up the product on the spiral. Product pushers are available from Seaga's Customer Care and Parts department. The pusher is installed approximately $1 / 2$ inch $(1.5 \mathrm{~cm})$ from the end of the coil with the tab extending forward (see Fig. 6). Locate the pusher in its proper position, hold it against the coil wire and push the semi-circular part around the coil wire. Note: Boxed items will not need a product pusher.

Figure 6 - Product Pusher Installation


## LOADING BAGGED OR BOXED ITEMS

Vending small bagged items in the 8 or 10 selection trays can be a problem when the products are not loaded properly. The flap edges of some products may get trapped under the spiral and cause the product to "hang up". It is recommended that the bottom flap of this type of packaging be folded forward and up (Fig. 5) next to the product when loading. This type of packaging also lets the product settle to the bottom, so using the wider spirals is also recommended.

## LOCK

Your vendor has one Lock, more commonly known as T-handle lock. To unlock the front door, insert key and turn clockwise $1 / 4$ turn. When unlocked the ' $T$ ' of the Lock will pop out from its base. Turn the ' $T$ ' counter clock wise to unlock the door. To lock the door, firmly close the door and turn the ' $T$ ' handle clockwise 1 to 2 times and then pull on the door to test that the lock has engaged. If so, then push the ' $T$ ' inside the Lock to lock the door and remove the key. Note: Do not over-tighten when locking - this could strip the threads and damage your machine.

## REFRIGERATION

If you purchased a refrigerated model, please see special information throughout the manual regarding refrigeration, settings and other information. The refrigeration system consists of the Compressor, Relay Circuit, Accumulator, Condenser, Condenser Fan, Evaporator, Evaporator Fan and Air Duct. The entire refrigeration system is modular and has a separate internal power cord, which is plugged into the panel provided at the lower area below the bottom tray. The power switch has to be turned ON in order to start up the refrigeration system. There is a door switch that controls the refrigeration system ON and OFF condition. When the door is opened, the door switch is not depressed and the refrigeration system shuts OFF.

When the door is closed, the switch is activated and the evaporator fan starts turning. There will be a few seconds delay before compressor starts running after the door closure.

There is a vent on the cabinet back to blow the air from condenser. The inlet vent is at the bottom of the cabinet in front of the condenser. The condenser has to be cleaned regularly. The recommended frequency is once every two weeks. There are 2 thumb screws around the front of the refrigeration module that have to be unscrewed in order to remove the front door of the refrigeration module. This will provide the access to the condenser. Using a vacuum cleaner or a brush, clean the lint in between the condenser fins. Note: Be careful not to bend the fins - this could restrict airflow and damage your machine.

The compressor and the relay circuit, condenser fan motor and drain pan can be accessed in the same manner by removing the front door. The refrigeration system has to be unplugged and the module has to slide completely outside in order to gain access to these components.

NOTE: When moving the vending machine, care must be taken to never tilt the unit more than $20^{\circ}$ in any direction. After moving, DO NOT plug the unit in to power so that the compressor system oils are allowed to settle. Failure to heed these instructions can cause severe damage to your vending machine and void your warranty.

## REFRIGERATION STATUS DISPLAY

Use the " $\#$ " key on the Keypad to display the following indications of the refrigeration system on the LCD Display: Figure 8 - Refrigeration Indicators on LCD Display


Current Temperature

The LCD Display (Fig. 9) is a two line, 20 character text display panel located on the front of your vending machine. The display interacts with the customer to show the amount of money entered into the vendor and the cost of their selection among other information as programmed. The display also shows the operator the Service Mode functions for setting the vendor.

Fig. 9 - LCD Display in Sales Mode


| Display Formats | When in Sales Mode Display Reads |
| :--- | :--- |
| Normal Operation, no credit available | WELCOME Please insert cash and make <br> your selection..; |
| Normal Operation, some credit available |  |
| After Pressing a selection, if there is no credit or the <br> credit is less than the selection's price, the price of <br> the selection is displayed for a few seconds before <br> reverting to one of the above credit display formats. <br> (If a coin or other payment is made the display re- <br> verts immediately to display the credit available) |  |
| Free Vend Mode (all prices set to zero) | Price \$00.01-99.99 |
| If a selection is out of stock when a selection is <br> pressed - this is displayed for a few seconds | Sold Out |
| All Items out of stock | Sold Out |
| Machine Out Of Order | Out of Order |
| During a Vend (Progress bar, dashes) | ------------ |
| Exact Change required | Exact Change Only |
| Temperature Display Press the \# button to display | Temp nnF (C) |

Date and Time are always displayed on the second line in Sales Mode. If a calorie value is set for a selection, the value will be displayed when the product is vended or when a selection is made without any credit.

## SERVICE MODE

The operation of the machine can be adjusted by entering service mode by pressing the MENUS button on the VMC circuit board and then accessing the appropriate operation. Price setting, audit display and operating modes can be read and adjusted from here. The user can also perform tests on the machine through this mode. Note: any Credit will be cancelled on entry to Service Mode.

## VMC - VENDING MACHINE CONTROLLER

Enter Service Mode by pressing the MENUS Button on the VMC Circuit board. (Fig. 11) Figure 11 - VMC and Menus Button


## SERVICE MODE NAVIGATION

Use the 0 through 9 keys to access the various menus and sub-menus.
Use the "*" key on the keypad to Exit without changing or to go back (Previous). Use the "\#" key on the keypad to Save.

| 1 | 2 | 3 |
| :---: | :---: | :---: |
| 4 | 5 | 6 |
| 7 | 8 | 9 |
| * | 0 | \# |

## MENU HIERARCHY

| $\begin{gathered} 1 \\ \text { PRICE } \end{gathered}$ | $\stackrel{2}{\text { CASH }}$ | $\begin{gathered} 3 \\ \text { QTY/TUBE } \end{gathered}$ | $\stackrel{4}{4}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| All Items Row Selection Coupon Token Combo | All Items Row Selection | Enter this mode when priming/ filing the change | Date/Time Health Safety Language All Items - Type Row - Type <br> Selection - Type Auto Reinstate Space to Sales (StS) StS Custom <br> Advanced (pw) Beep Enable Optics Disable Motor type Temp Selection Style Touch Comm | Forced Vend Bill Escrow Multi-Vend Free Vend Fast Change Optical Vend POS Message Set Point Drop Sensor |
| 6 AdVANCED | 7 MOTORS | 8 SELECTION | $\stackrel{9}{\text { ELECTION: ALL }}$ | 0 TEST MODES |
| Discount <br> Exact Change <br> Unconditional <br> Acceptance Max <br> Change Shutdown <br> Energy Savings Pair | Enter this mode to verify motor count after changing selections or trays or as a test to verify all motors are operating | Enter this mode to perform a single test vend on a selection of your choice | Enter this mode to perform a loop style test vend on all selections USE ONLY WHEN COILS ARE EMPTY To stop the loop test, press * | Relays Vend Sensor Drop Bias Setting* Do not use System Logs* Do not use On Door Manual Defrost |

## PRICE PROGRAM

Price Program is used to set the prices for All Items, by Row or by individual Selection. Save time and set All Items to the most common price, going back to Row or Selection for different prices as required.

ALL ITEMS

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
|  |  | All Items: \$--.-- (flashes current <br> price) |
| 3 | Press 1 for All Items | *-Exit, no change |
|  |  | All Items: (New Price) |
| 4 | Use number keys to enter <br> new price | *-Exit, no change \#-Save Press \# <br> to Save |
| 5 | Press * two times to exit <br> to Sales Mode | Price Program |

ROW

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode But- <br> ton | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
|  |  | Row: -- \$--.-- |
| 3 | Press 2 for Row | Use keypad to choose Row. <br> *-Exit, no change |
| 4 | Use keypad to choose <br> Row. | Row: (New Row and Price) |
| Use number keys on the <br> keypad to set new price, <br> including cents. | *-Exit, no change \#-Save |  |
| 5 | Press * two times to exit <br> to Sales Mode | Price Program |

## SELECTION

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 3 for Row | Row: -- \$--.-- |
|  | Selection: -- \$--.-- <br> *-Exit, no change |  |
| 4 | Use keypad to choose Row. <br> one Selection. <br> Row: (New Row and Price) <br> Use number keys on the <br> keypad to set new price, <br> including cents. | Selection: (New Selection and <br> Price) <br> *-Exit, no change \#-Save <br> 5 |
| Press * two times to exit to <br> Sales Mode | Price Program |  |

## COUPON

IMPORTANT: This option requires a programmed validator. Up to five different coupon values can be set. In sales mode, once a coupon is accepted, no further coupons will be accepted until a successful vend has been made. If no value is set, coupons will be shown as free vends. If using both coupons and tokens, there are only five selection combinations available. For example, if Coupon1 is set for "All" items, Token1 is also set for "All" items.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 4 for Coupons | Coupons *-Exit, no change |
| 4 | Press 1 for Coupon1 (or corresponding <br> number for additional coupons, up to <br> Coupon5) | Coupon1 *-Exit, no change \#-Save |
| 5 | Press 1 for All Items | All Items (Current Setting) *-Exit, no change 1-Edit |
| 6 | Press 1 to toggle On/Off | All Items (Choice Flashing) *-Exit, no change \#-Save |
| 7 | Press \# to Save the new setting | All Items (New Setting) *-Exit, no change \#-Save |
| 8 | Press * to return to Coupon1 | Coupon1 |
| 9 | Press 4 to enter Coupon Value menu | Coupon1: \$0.00 *-Exit, no change \#-Edit |
| 10 | Press \# to edit Coupon1 value | Coupon1: \$0.00 *-Exit/Del \#-Save |
|  |  |  |
| 11 | Enter Coupon1 value | Coupon1: \$0.00 *-Exit, no change \#-Save |
| 12 | Press \# to Save the Coupon1 Value <br> setting | Coupon1: \$(New Value) *-Exit, no change \#-Save |
| 13 | Press * two times to continue to Cou- <br> pon2 - 5 or press * four times to exit. | Price Program |

## COUPON BY ROW

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 4 for Coupons | Coupons *-Exit, no change |
| 4 | Press 1 for Coupon1 (or corresponding number for <br> additional coupons, up to Coupon5) | Coupon1 *-Exit, no change \#-Save |
| 5 | Press 1 for All Items to verify Off | All Items (Current Setting) *-Exit, no <br> change \#-Save |
| 6 | Press 1 to toggle On/Off if necessary | All Items (Choice Flashing) *-Exit, no <br> change \#-Save |
| 7 | Press \# to Save the new setting to Off if necessary | All Items (New Setting) *-Exit, no change <br> \#-Save |
| 8 | Press * to return to Coupon1 | Coupon1 |
| 9 | Press 2 to enter a Row Number | Row: -- *-Exit |
| 10 | Enter Row Number | Row: XX (Current Setting) *-Exit/Del <br> \#-Edit |
| 11 | Press 1 to toggle Row On/Off | Row: XX (Choice Flashing) *-Exit, no <br> change \#-Save |
| 12 | Press \# to save the setting | Row: XX (New Setting) *-Exit, no change <br> \#-Edit |
| 13 | Press * twice to return to the Coupon1 menu | Coupon1 |
| 14 | Press 4 to enter Coupon Value menu | Coupon1: \$0.00 *-Exit, no change \#-Edit |
| 15 | Press \# to edit Coupon1 value | Coupon1: \$0.00 *-Exit, no change \#-Save |
| 16 | Enter Coupon1 value | Coupon1: \$0.00 *-Exit, no change \#-Save |
| 17 | Press \# to Save the Coupon1 Value setting | Coupon1: \$(New Value) *-Exit, no change <br> \#-Save |
| 18 | Press * two times to continue to Coupon2 - 5 or <br> press * five times to exit. | Price Program |

COUPON BY ITEM

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 4 for Coupons | Coupons *-Exit, no change |
| 4 | Press 1 for Coupon1 (or corresponding <br> number for additional coupons, up to <br> Coupon5) | Coupon1 *-Exit, no change \#-Save |
| 5 | Press 1 for All Items to verify Off | All Items (Current Setting) *-Exit, no change \#-Save |
| 6 | Press 1 to toggle On/Off if necessary | All Items (Choice Flashing) *-Exit, no change \#-Save |
| 7 | Press \# to Save the new setting to Off if <br> necessary | All Items (New Setting) *-Exit, no change \#-Save |
| 8 | Press * to return to Coupon1 | Coupon1 |
| 9 | Press 3 to enter an Item | Selection: -- *-Exit |
| 10 | Enter Item Number | Selection: XX (Current Setting) *-Exit, /Del 1-Edit |
| 11 | Press 1 to toggle Item On/Off | Selection: XX (Choice Flashing) *-Exit, no change <br> 1-Edit |
| 12 | Press \# to save the setting | Selection: XX (New Setting) *-Exit, no change \#-Edit |
| 13 | Press * twice to return to the Coupon1 <br> menu | Coupon1 |
| 14 | Press 4 to enter Coupon Value menu | Coupon1: \$0.00 *-Exit, no change \#-Edit |
| 15 | Press \# to edit Coupon1 value | Coupon1: \$0.00 *-Exit, no change \#-Save |
| 16 | Enter Coupon1 value | Coupon1: \$0.00 *-Exit, no change \#-Save |
| 17 | Press \# to Save the Coupon1 value setting | Coupon1: \$(New Value) *-Exit, no change \#-Save |
| 18 | Press * two times to continue to Coupon2 <br> -5 or press * five times to exit. | Price Program |

## TOKEN

IMPORTANT: This option requires a programmed changer and allows you to set the value of tokens accepted. Note: If Space to Sales Whole Machine is On and you are setting Tokens by Row, the Row must be set to Row 1. If using both coupons and tokens, there are only five selection combinations available. For example, if Coupon1 is set for "All" items, Token1 is also set for "All" items.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 5 for Tokens | Tokens *-Exit, no change |
| 4 | Press 1 for Token1 (or corresponding number <br> for additional tokens, up to Token5) | Token1 *-Exit, no change \#-Save |
| 5 | Press 1 for All Items | All Items (Current Setting) *-Exit, no change <br> 1-Edit |
| 6 | Press 1 to toggle On/Off | All Items (Choice Flashing) *-Exit, no change <br> \#-Save |
| 7 | Press \# to Save the new setting | All Items (New Setting) *-Exit, no change \#-Save |
| 8 | Press * to return to Token1 | Token1 |
| 9 | Press 4 to enter Token Value menu | Token1: \$0.00 *-Exit, no change \#-Edit |
| 10 | Press \# to edit Token1 value | Token1: \$0.00 *-Exit, no change \#-Save |
| 11 | Enter Token1 value | Token1: \$0.00 *-Exit, no change \#-Save |
| 12 | Press \# to Save the Token1 Value setting | Token1: \$(New Value) *-Exit, no change \#-Save |
| 13 | Press * two times to continue to Token2 - 5 or <br> press * four times to exit. | Price Program |

TOKEN BY ROW

| STEP | DISPLAY |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 1 for Price Program | Price Program |
| 3. | Press 5 for Tokens | Tokens *-Exit, no change |
| 4. | Press 1 for Token1 (or corresponding number for addi- <br> tional tokens, up to Token5) | Token1 *-Exit, no change \#-Save |
| 5. | Press 1 for All Items to verify Off | All Items (Current Setting) *-Exit, no change 1-edit |
| 6. | Press 1 to toggle On/Off if necessary | All Items (Choice Flashing) *-Exit, no change 1-edit |
| 7. | Press \# to Save the new setting to Off if necessary | All Items (New Setting) *-Exit, no change \#-Save |
| 8. | Press * to return to Token1 | Token1 |
| 9. | Press 2 to enter a Row Number | Row: -- *-Exit |
| 10. | Enter Row Number | Row: XX (Current Setting) *-Exit, no change \#-Edit |
| 11. | Press 1 to toggle Row On/Off | Row: XX (Choice Flashing) *-Exit/del \#-Save |
| 12. | Press \# to save the setting | Row: XX (New Setting) *-Exit, no change \#-Edit |
| 13. | Press * twice to return to the Token1 menu | Token1 |

COMBOS

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 1 for Price Program | Price Program |
| 3 | Press 6 for Combo | Combo |
| 4 | Press 1 for Combo1 (or corresponding number for addi- <br> tional combos, up to Combo5) | Combo1: --- \$0.00 *-Exit, no change |
| 5 | Enter First Combo Item Number and Price. Press \# to Save. <br> Press 1 to enter the Selection Ranges. | Combo1: \#\#\# \$-.-- *-Exit, no change <br> \#-Edit 1- Next |
| 6 | Enter Range number, then enter selection numbers Note: <br> A Range represents the first selection(s) in the combo. In <br> our example, the range would be selection 110 to 110. A <br> second range would be set for selection 131 to 131 and the <br> third range for 142 to 142. This would complete the three <br> item Combo. | Range1: --- to --- *-Exit, no change <br> \#-Save |
| 7 | Press 1 to set the next Range. | Range2: \#\#\# to \#\#\# *-Exit, no change <br> 1-Next |
| 8 | To continue setting Ranges, repeat step 6 and 7. There are <br> 5 ranges available per combo. When finished press * five <br> times to exit. | Price Program |
| To delete a previously set Combo | Press Service Mode Button | Motor Count or Error Code ** <br> 1 Price Program |
| 2 | Press 1 for Price Program | Combo <br> 3 |
| Press 6 for Combo menu | Combo1: \#\#\# \$(Price) *-Exit, no change |  |
| 4 | Press 1 for Combo1 menu | Combo1: \#\#\# \$(Price) *-Exit, no change <br> \#-Save |
| 5 | Press \# to edit the Combo | Combo1: -- \$0.00 *-del \#-OK |
| 6 | Press * three times to delete the selection number | Program |
| 7 | Press \# to save the setting | Press \# five items to exit. |

## CASH COUNTERS

Cash Counters displays the total vend count and the total sales value for the machine, for All Items, by Row or by individual Selection. Note: The resettable counters can be cleared.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 2 for Cash Counters | Cash Counters |
| 3 | Press 1 for All Items | All Items |
| 4 | Press 1 for Historical Count | Hist Count -- |
| 5 | Press 2 for Historical Cash | Hist Cash \$--.-- |
| 6 | Press 3 for Reset Count | Res Count -- |
| 7 | Press 4 for Reset Cash | Res Cash \$--.-- |
| 8 | Press 5 for Historical Card | His Card \$--.-- |
| 9 | Press 6 for Reset Card | Res Card \$--.-- |
| 10 | Press 7 for Clear | Clear? <br> *-Exit, no change \#-Clear <br> Display shows Cleared |

## ROW

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 2 for Cash Counters | Cash Counters |
| 3 | Press 2 for Row | Row: -- Use keypad to choose Row. |
| 4 | Press 1 for Historical Count | Hist Count -- |
| 5 | Press 2 for Historical Cash | Hist Cash \$--.-- |
| 6 | Press 3 for Reset Count | Res Count -- |
| 7 | Press 4 for Reset Cash | Res Cash \$--.-- |
| 8 | Press 5 for Historical Card | His Card \$--.-- |
| 9 | Press 6 for Reset Card | Res Card \$----- |
| 10 | Press 7 for Clear | Clear? |

## SELECTION

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 2 for Cash Counters | Cash Counters |
| 3 | Press 3 for Selection | Selection -Use keypad to choose an <br> individual Selection |
| 4 | Press 1 for Historical Count | Hist Count -- |
| 5 | Press 2 for Historical Cash | Hist Cash \$--.-- |
| 6 | Press 3 for Reset Count | Res Count -- |
| 7 | Press 4 for Reset Cash | Res Cash \$--.-- |
| 8 | Press 5 for Historical Card | His Card \$--.-- |
| 9 | Press 6 for Reset Card | Res Card \$--.-- |
| 10 | Press 7 for Clear | Clear? <br> *-Exit, no change \#-Clear Dis- <br> play shows Cleared |

## QTY/TUBE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 3 for Qty/Tube | Qty/Tube : X/\$--.-- (Current Quantity and Total) |
| 3. | Press * two times to exit to Sales Mode | 0.00 |

## CONFIGURATION

The following sub-menus are included in the Configuration Menu:

| $\cdot$ | Date/Time | $\cdot$ |
| :--- | :--- | :--- |
| $\cdot$ | Health Safety | $\cdot \quad$ Auto Reinstate |
| $\cdot$ | Language | $\cdot \quad$ Type |
| $\cdot$ | All Items - Type | $\cdot \quad$ StS Custom |
| $\cdot$ | Row - Type | $\cdot \quad$ Advanced Config* |

## DATE/TIME

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 1 for Date/Time | Date/Time |
| 4 | Press 1 to change Date | MM/DD/YY current setting *-Exit, no change \#-Edit Use num- <br> ber keys to enter new date |
| 5 | Press 2 to change Time | HH:MM current setting *-Exit, no change \#-Edit Use number <br> keys to enter new time |
| 6 | Press 3 to change DST (Daylight <br> Savings time) | DST ON/OFF *-Exit, no change 3 - Toggle On/Off. Press \# to <br> Save |
| 7 | Press * two times to exit to Sales <br> Mode | 0.00 |

## HEALTH SAFETY

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 2 for Health Safety | Health Safety |
| 4 | Press 1 to change Upper Zone | Upper Zone |
| 5 | Press 1 to change All Items | All Items ON/OFF *-Exit, no change 1- Tog- <br> gle On/Off \# to Save |
| 6 | Press 2 to change Row | Row - Use keypad to select row ON/OFF <br> *-Exit, no change 2- Toggle On/Off \# to <br> Save |
| 7 | Press 3 to change one Selection | Selection - Use keypad to select row ON/ <br> OFF *-Exit, no change 3- Toggle On/Off \# to <br> Save |
| 8 | Press 2 to change Lower Zone | Lower Zone |
| 9 | Press 1 to change All Items | All Items ON/OFF *-Exit, no change 1- Tog- <br> gle On/Off \# to Save |
| 10 | Press 2 to change Row | Row - Use keypad to select row ON/OFF <br> *-Exit, no change 1- Toggle On/Off |
| 11 | Press 3 to change one Selection | Selection - Use keypad to select row ON/ <br> OFF *-Exit, no change 1- Toggle On/Off \# to <br> Save \# to Save |
| 12 | Press * two times to exit to Sales Mode | 0.00 |

## LANGUAGE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 3 for Language | Language English *-Exit, no change 3 - Edit 3 to Toggle <br> between English, Spanish or French Press \# to Save |
| 12 | Press * two times to exit to Sales Mode | 0.00 |

## ALL ITEMS: TYPE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 4 for All Items: Type <br> *NOTE: This should ALWAYS be set on Snack; setting to <br> other Types will cause vend sensor failure. | All Items: Snack, Can or Bottle *-Exit, no <br> change 1 - Edit 1 to Toggle Press \# to Save |
| 12 | Press * two times to exit | 0.00 |

ROW: TYPE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 5 for All Items: Type <br> *NOTE: This should ALWAYS be set on Snack; setting to <br> other Types will cause vend sensor failure. | All Items: Snack, Can or Bottle *-Exit, no <br> change 1 - Edit 1 to Toggle Snack Press \# <br> to Save |
| 12 | Press * two times to exit | 0.00 |

SELECTION: TYPE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 6 for All Items: Type <br> *NOTE: This should ALWAYS be set on Snack; setting to <br> other Types will cause vend sensor failure. | All Items: Snack, Can or Bottle *-Exit, no <br> change 1 - Edit 1 to Toggle Snack, Can or <br> Bottle Press \# to Save |
| 12 | Press * two times to exit | 0.00 |

## AUTOREINSTATE

This feature reinstates a selection after a vend failure, per the Vigilant vend sensor system. Normally, when an empty selection is detected during an attempted vend, that selection is recorded as inoperative and requires resetting before it can be vended again. Note: AutoReinstate affects both the host machine and all attached satellites.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 7 for Auto Reinstate | Auto reinstate |
| 5 | Press 1 to change All Items | All Items ON/OFF *-Exit, no change |
| 6 | Press 2 to change Row | Row - Use keypad to select row ON/OFF <br> *-Exit, no change 2- Toggle On/Off \# to Save |
| 7 | Press 3 to change one Selection | Selection - Use keypad to select row ON/OFF <br> *-Exit, no change 3- Toggle On/Off \# to Save |
| 12 | Press * two times to exit | 0 |

## SPACE TO SALES (StS)

Space to Sales (or StS) is a feature that rotates products so that First In First Out (FIFO) is assured and a popular item isn't sold out. This feature is only recommended for your beverage area, as the live display in the snack section would make product rotation confusing for your customer.

However, if you have a popular brand of water that keeps selling out before you can restock, it may be useful to set StS for two selections to work in tandem, make more sales by having fresh product readily available in a larger capacity. As an example, loading 16 oz. bottled water in selections 150 and 151.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 8 for Space to Sales | StS (Current setting) *-Exit, no change 8-Edit |
| 4 | Press 8 to toggle through options | StS Off Whole Rows Half Rows By 2's Whole Machine <br> Custom MZF/SZF Custom (See next menu item) With <br> your choice flashing, press \# to Save *-Exit, no change |
| 5 | Press * two times to exit | 0.00 |

By using Space to Sales to join selections 150 and 151 and loading 16 oz. water bottles in both columns, you have insured that this popular item is dispensing from both selections evenly, have allocated more capacity to a best seller to prevent sold out status and made your location more satisfied with your service.

## CUSTOM SPACE TO SALES (StS)

Now that you have chosen a Space to Sales setting - Whole Row, Half Row, By 2's, Whole Machine, you must tell the vending machine which selection is under Space to Sales and which selections are to work together.

Back to our example of 16 oz . bottled water in 150 and 151, we have used the StS menu (4>8) to set By 2's. In this menu, we would set Selection 150 to link up 150 and 151.

| STEP | DISPLAY |  |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 8 for StS | StS --: (Current setting) *-Exit, no change 8-Edit |
| 4 | Press 8 to toggle to your setting (in <br> our example, By 2's) | StS By 2's *-Exit, no change \# to Save |
| 5 | Press * to return to Configuration <br> menu | Configuration |
| 6 | Press 9 to go to Custom Space to <br> Sales | StS ---: *-Exit |
| 7 | Enter Selection (in our example, <br> $150)$ | StS XXX: *-Exit, no change \# to Save 1 to Clear? |
| 8 | Press 1 to clear links menu | XXX: Clear links? *-Exit, no change \# to Clear? |
| 9 | Press \# to clear current links <br> settings | XXX: Cleared *-Exit, no change \# Add 1 - Clear |
| 10 | Press \# to add new selection | XXX:--- *-Exit, no change |
| 11 | Enter next selection | XXX:YYY (in our example, 150) *-Exit, no change \# Add |
| 12 | Press \# to add another selection <br> (to enter more selections, repeat <br> steps 10 and 11) | XXX:YYY, ZZZ (In our example, 151) The display shows the <br> selections you have entered. After 3 selections, the screen <br> will scroll all the links you have made. |
| 13 | Press * two times to exit | 0.00 |

## ADVANCED*

A password is required to enter this menu. The factory default password is 2314 . The following sub-menus are available under this sub-menu:

| • Beep Enable | • Temp |
| :--- | :--- |
| • Optics Disables | $\bullet$ Selection Style |
| $\bullet$ Motor Type |  |

## BEEP ENABLE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1 | Press Service Mode Button | Motor Count or Error Code ** |
| 2 | Press 4 for Configuration | Configuration |
| 3 | Press 0 for Advanced Config | Password: Use keypad to enter password |
| 4 | Press 1 for Beep Enable menu | Beep Enable (Current Setting) *-Exit, no change 1-Edit |
| 5 | Press 1 to toggle ON/OFF | Beep Enable (Choice Flashing) *-Exit, no change \# to Save |
| 6 | Press \# to save the setting | Beep Enable (New Setting) *-Exit, no change 1-Edit |
| 7 | Press * three times to exit | 0.00 |

## OPTICS DISABLES

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 4 for Configuration | Configuration |
| 3. | Press 0 for Advanced Config | Password: Use keypad to enter password |
| 4. | Press 2 for Optics Disables menu | Optics Disables (Current Setting) *-Exit, no change 2-Edit |
|  |  |  |
| 5. | Press 2 to toggle ON/OFF | Optics Disables (Choice Flashing) ${ }^{\text {- }- \text {-Exit, no change \# to Save }}$ |
| 6. | Press \# to save the setting | Optics Disables (New Setting) *-Exit, no change 2-Edit |
| 7. | Press * three times to exit | 0.00 |

## MOTOR TYPE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 4 for Configuration | Configuration |
| 3. | Press 0 for Advanced Config | Password: Use keypad to enter password |
| 4. | Press 3 for Motor Type menu | Motor Type (Current Setting) *-Exit, no change 3-Edit |
| 5. | Press 3 to toggle 3-Wire or 2-Wire | Motor Type (Choice Flashing) *-Exit, no change \# to Save |
| 6. | Press \# to save the setting | Motor Type (New Setting) *-Exit, no change 3-Edit |
| 7. | Press * three times to exit | 0.00 |


| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 4 for Configuration | Configuration |
| 3. | Press 0 for Advanced Config | Password: Use keypad to enter password |
| 4. | Press 4 for Temp menu | Temp (Current Setting) *-Exit, no change 4-Edit |
| 5. | Press 4 to toggle Snack, Cold, Cold Food, <br> Slackened, Eng Test, Dual Zone, Dual Upper <br> -6, Chilled, MZF, MZF -2, MZF -5, SZ Frozen, SZ <br> Frozen -2, SZ Frozen -5, SZ Cold, SZ Cold -1 | Temp (Choice Flashing) *-Exit, no change \# to Save |
| 6. | Press \# to save the setting | Temp (New Setting) *-Exit, no change 4-Edit |
| 7. | Press * three times to exit | 0.00 |

## SEL STYLE

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
|  |  |  |
| 2. | Press 4 for Configuration | Configuration |
| 3. | Press 0 for Advanced Config | Password: Use keypad to enter password |
| 4. | Press 5 for Sel Style | Sel Style (Current Setting) *-Exit, no change 5-Edit |
| 5. | Press 5 to toggle 3 digit, 2 Dgt <br> $40+, ~ 2-D g t ~ e v e r, ~ * / \# ~ U S D ~$ | Sel Style (Choice Flashing) *-Exit, no change \# to Save |
| 6. | Press \# to save the setting | Sel Style (New Setting) *-Exit, no change 5-Edit |
| 7. | Press * three times to exit | 0.00 |

The following sub-menus are included in the Options Menu:

| $\bullet$ Forced Vend | $\bullet$ Optical Vend |
| :--- | :--- |
| $\bullet$ Bill Escrow | $\bullet$ POS Message |
| $\bullet$ Multi Vend | $\bullet$ Set Point |
| $\bullet$ Free Vend | $\bullet$ Drop Sensor |
| $\bullet$ Fast Change |  |

## FORCED VEND

Forces the customer to complete a purchase once they have made payment in any form. NOTE: If a customer chooses a Forced Vend selection and the motor fails, the customer will be allowed to escrow the credit.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 1 for Forced Vend Menu | Forced Vend (Current Setting) *-Exit 1-Edit |
| 4. | Press 1 to toggle between ON and <br> OFF | Forced Vend (Choice Flashing) *-Exit \#-Save |
| 5. | Press \# to save the setting | Forced Vend (New Setting) *-Exit 1-Edit |
| 6. | Press * two times to exit | 0.00 |

BILL ESCROW
Allows the last bill accepted to be returned, provided the bill acceptor is capable of such a feature.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 2 for Bill Escrow Menu | Bill Escrow (Current Setting) *-Exit 2-Edit |
| 4. | Press 2 to toggle between ON and OFF | Bill Escrow (Choice Flashing) *-Exit \#-Save |
| 5. | Press \# to save the setting | Bill Escrow (New Setting) -Exit 2-Edit |
| 6. | Press * three times to exit | 0.00 |

## MULTI VEND

Allows the customer to purchase more than one product if enough credit has been deposited. When Multi Vend is active, any credit remaining after a vend is NOT automatically returned. The customer makes the choice to make another selection (with sufficient credit), make further payment to make another selection or press the coin return to return any remaining credit.

NOTE: After 5 minutes, any credit remaining will be erased by the machine. For card reader sessions, the Multi Vend feature will function only if the card reader supports multiple vend capability.

NOTE: If Fast Change is set to ON, it will over ride MultiVend and change will be made immediately after a selection.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 3 for Multi Vend Menu | Multi Vend (Current Setting) *-Exit 3-Edit |
| 4. | Press 3 to toggle between ON and OFF | Multi Vend (Choice Flashing) * Exit \#-Save |
| 5. | Press \# to save the setting | Multi Vend (New Setting) *-Exit 3-Edit |
| 6. | Press * three times to exit | 0.00 |

FREE VEND
Sets the WHOLE MACHINE to Free Vend. Every product is at no cost, no money is accepted by the machine and the display reads "FREE ON US".

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 4 for FreeVend Menu | Free Vend (Current Setting) *-Exit 4-Edit |
| 4. | Press 4 to toggle between ON and OFF | Free Vend (Choice Flashing) *-Exit \#-Save |
| 5. | Press \# to save the setting | Free Vend (New Setting) *-Exit 4-Edit |
| 6. | Press * three times to exit | 0.00 |

## FAST CHANGE

Enables the vending machine to give change immediately after the customer makes a selection. If Fast Change is ON, it overrides the Multi Vend feature.
NOTE: If "Optical Vend" is ON, the vend price of the product displays until a product drops.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 5 for Fast Change Menu | Fast Change (Current Setting) *-Exit 5-Edit |
| 4. | Press 5 to toggle between ON and OFF | Fast Change (Choice Flashing) *-Exit \#-Save |
| 5. | Press \# to save the setting | Fast Change (New Setting) *-Exit 5-Edit |
| 6. | Press * three times to exit | 0.00 |

## OPTICAL VEND

This sub-menu provides the operator with options for designating product items or rows that are monitored for product delivery by an optical sensor. Default is ALL selections ON unless changed. Selections that are designated as Optical have an associated vend operation that differs from the normal vend operation. For 5 milliseconds at the start of a vend, the Vigilant vend sensor is checked for blockage.

If blocked - the normal vend cycle is used and the optical sensors are ignored. Both the vend motor and a 10 -second timeout timer are started.

- The motor rotates to the home-switch position.
- If there is a home-switch signal, the vend is considered successful.
- If there is no home-switch signal after 10 seconds, the vend motor is shut down and MAKE ANOTHER SELECTION is shown on the display.
- The customer can then make another selection or press coin return. NOTE: Forced Vend is overridden if Optical Vend is set.

If not blocked, the Vigilant vend sensor system is used. Both the vend motor and a 10-second timeout timer are started.

- The selection motor rotates to the home-switch position.
- If a product is detected, the vend is considered successful.
- If, after reaching the home-switch position, a product has not been detected, the vend motor will pause for 1 second while the VMC continues to monitor the optical sensor for product delivery.
- If a product is detected during this pause, the vend is considered successful.
- If a product is not detected, the controller initiates a second vend cycle and a 9-second timer while continuing to monitor the optical sensor.
- If a product is detected during this second cycle, the motor is stopped immediately. The vend is considered successful. The 2nd Vend Count is increased by one.
- 

If a product is not detected before the motor reaches the homeswitch position, or if a 9-second timer runs out, the vend has failed or the selection is sold out. Such a state will show MAKE ANOTHER SELECTION on the display and the amount of credit. The customer can make a selection or press coin return.

## OPTICS ALL

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 6 for Optical Vend | Optical Vend |
| 4. | Press 3 to toggle for All Items Menu | All Items (Current Setting) -Exit 3-Edit |
| 5. | Press 3 to toggle between ON and OFF | All Items (Choice Flashing) *-Exit \#-Save |
| 6. | Press \# to save the setting | All Items (New Setting) *-Exit 3-Edit |
| 7. | Press * four times to exit | 0.00 |


| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 6 for Optical Vend Menu | Optical Vend |
| 4. | Press 2 for to enter a Row | Row: -- *-Exit |
| 5. | Enter the Row | Row: X (Current Setting) ${ }^{\text {-Exit 1-Edit }}$ |
| 6. | Press 1 to toggle between ON and OFF | Row: X (Choice Flashing) *-Exit \#-Save |
| 7. | Press \# to save the setting | Row: X (New Setting) *-Exit 1-Edit |
| 8. | Repeat Steps 4 through 7 until all desired rows are completed. |  |
| 7. | Press * to enter another Row or four times to exit | 0.00 |

## OPTICS BY SELECTION

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 6 for Optical Vend Menu | Optical Vend |
| 4. | Press 1 for to enter the Selection | Item: -- *-Exit |
| 5. | Enter the Item Number | Item: XXX (Current Setting) *-Exit / 1-Edit |
| 6. | Press 1 to toggle between ON and OFF | Item: XXX (Choice Flashing) *-Exit \#-Save |
| 7. | Press \# to save the setting | Item: XXX (New Setting) *-Exit 1-Edit |
| 8. | Repeat Steps 4 through 7 until all desired rows are completed. |  |
| 7. | Press * to enter another Selection or four times to exit | 0.00 |

POINT OF SALE MESSAGE (POS)
Turns ON or OFF the default scrolling display message.

| STEPS |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 7 for POS Menu | POS Message (Current Setting) *-Exit 7-Edit |
| 4. | Press 7 to toggle between ON and OFF | POS Message (Choice Flashing) *-Exit \#-Save |
| 5. | Press \# to save the setting | POS Message (New Setting) *-Exit 7-Edit |
| 6. | Press * three times to exit | 0.00 |

## SET POINT

Displays the factory default Set Point temperature for each machine type. See Temp section for the specific machine refrigeration modes. Ambient snack machines without a refrigeration system will display 36F.

These temperatures may be adjusted, however it is not advised without direction by Seaga Customer Care or an authorized technician. The optimal temperatures have been set according to NAMA specifications for optimal product safety. Before making any adjustment see Temp and Helath Safety section.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 8 for Set Point | Setpoint (Current Setting)F *-Exit 8-Edit |
| 4. | Press 8 to edit the temperature Set Point | Setpoint (Choice Flashing)F *-Exit \#-Save |
| 5. | Continue pressing 8 until the desired <br> temperature is shown on the display | Setpoint (New Temp)F *-Exit 8-Edit |
| 6. | Press \# to save the setting | Setpoint (New Setting)F *-Exit 8-Edit |
| 6. | Press * three times to exit | 0.00 |

## DROP SENSOR

Allows you to adjust the Drop Sensor Sensitivity; 1 is most sensitive and 9 is least sensitive. The default setting is 3 and should not need to be changed.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 5 for Options Menu | Options |
| 3. | Press 9 for Drop Sensor | Drop Sensor (Current Setting) *-Exit 9-Edit |
| 4. | Press 9 to edit the Drop Sensor sensitivity level | Drop Sensor (Choice Flashing) *-Exit \#-Save |
| 5. | Continue pressing 9 until the desired setting is <br> shown on the display | Drop Sensor (New Temp) *-Exit 9-Edit |
| 6. | Press \# to save the setting | Drop Sensor (New Setting) *-Exit 9-Edit |
| 6. | Press * three times to exit | 0.00 |

## ADVANCED*

This menu requires a password. The following sub-menus are included in the Advanced Features menu:

| $\cdot$ | Discount | $\cdot$ | Shutdown |
| :--- | :--- | :--- | :--- |
| $\cdot$ | Exact Change | $\cdot$ | Energy Savings |
| $\cdot$ | Unconditional Acceptance | $\cdot$ | Pair |
| $\cdot$ | Max Change | $\cdot$ | Degrees |

## DISCOUNT

This menu uses various sub-menu settings to allow a different price for selections at different times or on different days.

|  | STEP | DISPLAY |
| :---: | :---: | :---: |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 1 for Discount | Discount |
| 5. | Press 1 for All Items | All Items (Current Setting) *-Exit 1-Edit |
| 6. | Press 1 to toggle All Items ON/OFF | All Items (Choice Flashing) *-Exit \#-Save |
| 7. | Press \# to save the setting | All Items (New Setting) *-Exit 1 Edit |
| 8. | Press * to return to Discount menu | Discount |
| 9. | Press 4 for Day menu | Day |
| 10. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 11. | Press 1 to toggle All Days ON/OFF | All Days (New Setting) *-Exit \#-Save |
| 12. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 13. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 14. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 13 and 14. |  |  |
| 15. | Press * two times to return to Discount menu | Discount |
| 16. | Press 5 two times for Start Time menu | (Current Time) *-Exit 5-Edit |
| 17. | Press 5, then enter Start Time in 24-hr time (HH:MM) | New Time \#-Save *-Exit |
| 18. | Press \# to save the time | New Time *-Exit 5-Edit |
| 19. | Press * two times to return to Discount menu | Discount |
| 20. | Press 6 two times for Stop Time menu | Stop Time |
| 21. | Press 6, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 22. | Press \# to save the time | New Time *-Exit 6-Edit |
| 23. | Press * two times to return to Discount menu | Discount |
| 24. | Press 7 for Discount Value menu | Discount (Current Value) *-Exit 7-Edit |
| 25. | Press 7, then enter new Discount Value (Enter the new price at which to sell the item) | Discount (New Value) *-Exit \#-Save |
| 26. | Press \# to save the discount value | Discount (New Setting) *-Exit \#-Save |
| 27. | Press * two times to return to Discount menu | Discount |
| 28. | Press 9 for Enable Discount menu | Enable (Choice Flashing) *-Exit 9-Edit |
| 29. | Press 9 to toggle Enable ON/OFF | Enable (Choice Flashing)*-Exit \#-Save |
| 30. | Press \# to save the setting | Enable (New Setting) *-Exit 9-Edit |
| 31. | Press * five times to exit to Sales Mode | 0.00 |

Note: Make sure All Items setting in the Discount Advanced Features menu is set to OFF.

| STEP |  | DISPLAY |
| :---: | :---: | :---: |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 1 for Discount | Discount |
| 5. | Press 2 for Row menu | Row: -- *-Exit |
| 6. | Enter Row number | Row XX: (Current Setting) *-Exit 2-Edit |
| 7. | Press 1 to toggle Row ON/OFF | Row XX: (Choice Flashing) *-Exit \#-Save |
| 8. | Press \# to save the setting | Row XX: (New Setting) *-Exit 2-Edit |
| 9. | Press * once to enter another row or two times to return to Discount menu | Discount |
| 10. | Press 4 for Day menu | Day |
| 11. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 12. | Press 1 to toggle All Days ON/OFF | All Days (New Setting)*-Exit \#-Save |
| 13. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 14. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 15. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 14 and 15. |  |  |
| 16. | Press * two times to return to Discount menu | Discount |
| 17. | Press 5 two times for Start Time menu | (Current Time) *-Exit 5-Edit |
| 18. | Press 5, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 19. | Press \# to save the time | New Time *-Exit 5-Edit |
| 20. | Press * two times to return to Discount menu | Discount |
| 21. | Press 6 two times for Stop Time menu | Stop Time |
| 22. | Press 6, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 23. | Press \# to save the time | New Time *-Exit 6-Edit |
| 24. | Press * two times to return to Discount menu | Discount |
| 25. | Press 7 for Discount Value menu | Discount (Current Value) *-Exit 7-Edit |
| 26. | Press 7, then enter new Discount Value (Enter the new price at which to sell the item) | Discount (New Value) *-Exit \#-Save |
| 27. | Press \# to save the discount value | Discount (New Setting) *-Exit \# Save |
| 28. | Press * two times to return to Discount menu | Discount |
| 29. | Press 9 for Enable Discount menu | Enable (Choice Flashing) *-Exit 9-Edit |
| 30. | Press 9 to toggle Enable ON/OFF | Enable (Choice Flashing) *-Exit \#-Save |
| 31. | Press \# to save the setting | Enable (New Setting) *-Exit 9-Edit |
| 32. | Press * five times to exit to Sales Mode | 0.00 |

## DISCOUNT BY SELECTIONS

Note: Make sure All Items setting in the Discount Advanced Features menu is set to OFF.

| STEP |  | DISPLAY |
| :---: | :---: | :---: |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 1 for Discount | Discount |
| 5. | Press 3 for Selection menu | Selection: -- *-Exit |
| 6. | Enter Selection number | Selection XX: (Current Setting) *-Exit 3-Edit |
| 7. | Press 1 to toggle Selection ON/OFF | Selection XX: (Choice Flashing) *-Exit \#-Save |
| 8. | Press \# to save the setting | Selection XX: (New Setting *-Exit 3-Edit |
| 9. | Press * once to enter another row or two times to return to Discount menu | Discount |
| 10. | Press 4 for Day menu | Day |
| 11. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 12. | Press 1 to toggle All Days ON/OFF | All Days (New Setting) *-Exit \#-Save |
| 13. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 14. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 15. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 14 and 15. |  |  |
| 16. | Press * two times to return to Discount menu | Discount |
| 17. | Press 5 two times for Start Time menu | (Current Time) *-Exit 5-Edit |
| 18. | Press 5, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 19. | Press \# to save the time | New Time *-Exit 5-Edit |
| 20. | Press * two times to return to Discount menu | Discount |
| 21. | Press 6 two times for Stop Time menu | Stop Time |
| 22. | Press 6, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 23. | Press \# to save the time | New Time, *-Exit 6-Edit |
| 24. | Press * two times to return to Discount menu | Discount |
| 25. | Press 7 for Discount Value menu | Discount (Current Value) *-Exit 7-Edit |
| 26. | Press 7, then enter new Discount Value (Enter the new price at which to sell the item) | Discount (New Value) *-Exit \#-Save |
| 27. | Press \# to save the discount value | Discount (New Setting) *-Exit \#-Save |
| 28. | Press * two times to return to Discount menu | Discount |
| 29. | Press 9 for Enable Discount menu | Enable (Choice Flashing) *-Exit 9-Edit |
| 30. | Press 9 to toggle Enable ON/OFF | Enable (Choice Flashing) *-Exit \#-Save |
| 31. | Press \# to save the setting | Enable (New Setting) *-Exit 9-Edit |
| 32. | Press * five times to exit to Sales Mode | 0.00 |

## EXACT CHANGE

Sets the coin tube value that will trigger the display to show Please Use Exact Change message. For example, if Exact Change is set to $\$ 5.00$, the message will display when the total of coins in the tube, as counted by the VMC, is at or below $\$ 5.00$ total.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 2 for Exact Change | Exact Change \$--.00 *-Exit 1 Edit |
| 5. | Press 1 to edit Exact Change | Exact Change (Flashing) *-Exit 1-Edit |
| 6. | Use number keys to enter an amount | Exact Change (New Setting) *-Exit 1-Edit |
| 7. | Press \# to save the setting | Exact Change (New Setting) *-Exit \#-Save |
| 8. | Press * two times to exit | 0.00 |

## ALTERNATE RULE

This function prevents a vend from occurring, flashes the Please Use Exact Change message and will return the established credit amount if one or more of the coin tubes are too low to give back the correct change for the vend. Note: This setting must be OFF if using a bill validator only. If using a bill validator only, prices must be divisible by the denominations accepted by the bill validator.

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 2 for Exact Change | Exact Change \$--.00 *-Exit 1-Edit |
| 5. | Press 2 to set Alt Rules | Alt Rules (Current Setting) *-Exit 2-Edit |
| 6. | Press 2 to toggle ON/OFF (default ON) | Alt Rules (Choice Flashing) *-Exit \#-Save |
| 7. | Press \# to save the setting | Alt Rules (New Setting) *-Exit 3 Edit |
| 8. | Press * two times to exit | 0.00 |

## UNCONDITIONAL ACCEPTANCE

Sets the unconditional acceptance value. All cash box coins or bills equal to or less than this set value will be accepted, even if the changer cannot return an equal amount of change. When set to 0 (zero), all changer tube coins are accepted. Bills are accepted once there is enough change in the changer to pay back the bill type. Note: the Unconditional Acceptance set value is adjustable but the maximum value is equal to the largest denomination of currency or coin accepted by the changer or validator.

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | DISPLAY |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 3 for Unconditional Acceptance menu | Uncond Accept: (Current Setting) *-Exit \#-Edit |
| 5. | Press 3 then enter value | Uncond Accept: (New Setting) * Exit \#-Save |
| 6. | Press \# to save the setting | Uncond Accept: (New Setting) *-Exit \#-Save |
| 7. | Press * two times to exit | 0.00 |

## MAX CHANGE

This option prevents change from being returned to the customer until the amount of credit has been reduced to a value less than or equal to the programmed maximum change limit.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 4 for Max Change menu | Max Change |
| 5. | Press 1 for current Max Change setting | Max Change (Current Setting) *-Exit 1-Edit |
| 6. | Press 1 to toggle ON/OFF | Max Change (Choice Flashing) *-Exit \#-Save |
| 7. | Press \# to save the setting | Max Change (New Setting) *-Exit 1-Edit |
| 8. | Press 2 and enter dollar amount | Max Change: \$--.- *-Exit \#-Save |
| 9. | Press \# to save the setting | Max Change (New Setting) *-Exit 2-Edit |
| 7. | Press * three times to exit | 0.00 |

## SHUTDOWN

This menu sets the VMC to shut down All Items, by Row or by Selection, based on four (4) time of day intervals. If the time falls within one of these intervals and the entire machine has been selected for shutdown, then the message, "Vending Operation to resume at hh.mm," will be displayed. If a row or individual selection has been set for Shutdown, the same message displays once every time the customer makes that selection or selections (row).

NOTE: The correct time and date must be set so that the shutdown intervals work correctly. See Time and Date section of this manual. Also, for any given day these four time intervals may overlap each other. For each interval, the VMC can be programmed from no days up to every day of the week on which the specified shutdown time intervals are active.

|  | STEP | DISPLAY |
| :---: | :---: | :---: |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 5 for Shutdown | Shutdown |
| 5. | Press 1 for Interval1 (2 for Interval2, and so on) | Interval1 |
| 6. | Press 1 to for All Items | All Items (Current Setting) *-Exit 1-Edit |
| 7. | Press 1 to toggle ON/OFF | All Items (Choice Flashing) * Exit \#-Save |
| 8. | Press \# to save the setting | All Items (New Setting) *-Exit 1-Edit |
| 9. | Press * to return to Interval1 | Interval1 |
| 10. | Press 4 for Day menu | Day |
| 11. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 12. | Press 1 to toggle All Days ON/OFF | All Days (New Setting) *-Exit \#-Save |
| 13. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 14. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 15. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 13 and 14. |  |  |
| 16. | Press * two times to return to Interval1 menu | Interval1 |
| 17. | Press 5 two times for Start Time menu | (Current Time) *-Exit 5-Edit |
| 18. | Enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 19. | Press \# to save the time | New Time *-Exit 5-Edit |
| 20. | Press * once to return to Interval1 menu | Shutdown |
| 21. | Press 6 two times for Stop Time menu | Stop Time |
| 22. | Press 6, then enter Stop Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 23. | Press \# to save the time | New Time *-Exit 6 -Edit |
| 24. | Press * two times to return to Shutdown | Shutdown |
| 25. | Press 2, 3 or 4 to edit Intervals 2, 3 or 4 | IntervalX |
| 26. | Press 9 for enable menu | Enable (Current Setting) *-Exit 9-Edit |
| 27. | Press \# to save the setting | Lighting (New Setting) *-Exit 8-Edit |
| 28. | Press * five times to exit to Sales Mode | 0.00 |

## SHUTDOWN BY SELECTION

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | DISPLAY |
| 2. | Press 6 for Password (Advanced Features) Menu | Motor Count or Error Code ** |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 5 for Shutdown | Shutdown |
| 5. | Press 1 for Interval1 (2 for Interval2, and so on) | Interval1 |
| 6. | Press 3 for Selection menu | Selection: -- *-Exit |
| 7. | Enter Selection number | Selection XX: (Current Setting) *-Exit 3-Edit |
| 8. | Press 1 to toggle Selection ON/OFF | Selection XX: (Choice Flashing) *-Exit \# Save |
| 9. | Press \# to save the setting | Selection XX: (New Setting) *-Exit 3-Edit |
| 10. | Press * once to enter another row or two times to return to Discount menu | Discount |
| 11. | Press 4 for Day menu | Day |
| 12. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 13. | Press 1 to toggle All Days ON/OFF | All Days (New Setting) *-Exit \#-Save |
| 14. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 15. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 15. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 15 and 16. |  |  |
| 16. | Press * two times to return to Shutdown menu | Shutdown |
| 17. | Press 5 two times for Start Time menu | (Current Time) *-Exit 5-Edit |
| 18. | Press 5, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 19. | Press \# to save the time | New Time *-Exit 5 -Edit |
| 20. | Press * two times to return to Shutdown menu | Shutdown |
| 21. | Press 6 two times for Stop Time menu | Stop Time |
| 22. | Press 6, then enter Start Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 23. | Press \# to save the time | New Time *-Exit 6-Edit |
| 24. | Press * two times to return to Shutdown menu | Shutdown |
| 25. | Press 2, 3 or 4 to edit Intervals 2, 3 or 4 | IntervalX |
| 26. | Press 9 for Enable menu (Enable must be on to start shut down) | Enable (Current Setting) *-Exit 9-Edit |
| 27. | Press \# to save the setting | Lighting (New Setting) *-Exit 8 Edit |
| 28. | Press * five times to exit to Sales Mode | 0.00 |

ENERGY SAVINGS
Use this menu to set a non-health safety machine to run at a higher than normal temperature during set times. This will save energy during off peak hours of sales. Two intervals are available.

| STEP |  | DISPLAY |
| :---: | :---: | :---: |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 6 for Energy Savings | Energy Savings |
| 5. | Press 1 for Interval1 (2 for Interval2, and so on) | Interval1 |
| 6. | Press 4 for Day menu | Day |
| 7. | Press 1 for All Days | All Days (Current Setting *-Exit 1-Edit |
| 8. | Press 1 to toggle All Days ON/OFF | All Days (New Setting) *-Exit \#-Save |
| 9. | Press \# to save the setting | All Days (New Setting) *-Exit 1-Edit |
| 10. | Press 2 to toggle Monday ON/OFF | Mon (Choice Flashing) *-Exit 2-Edit |
| 11. | Press \# to save the setting | Mon (New Setting) *-Exit 2-Edit |
| Use numbers 3-8 to complete the other days of the week using steps 10 and 11. |  |  |
| 12. | Press * two times to return to Interval1 menu | Interval1 |
| 13. | Press 5 two times for Start Time menu | (Current Time) ${ }^{*}$-Exit 5-Edit |
| 14. | Press 5, then enter Start Time in 24-hr time (HH:MM) | New Time ${ }^{*}$-Exit \#-Save |
| 15. | Press \# to save the time | New Time *-Exit 5 -Edit |
| 16. | Press * two times to return to Energy Savings menu | Energy Savings |
| 17. | Press 6 two times for Stop Time menu | Stop Time |
| 18. | Press 6, then enter Stop Time in 24-hr time (HH:MM) | New Time *-Exit \#-Save |
| 19. | Press \# to save the time | New Time *-Exit 6 -Edit |
| 20. | Press * to return to Interval1 menu | Interval1 |
| 21. | Press 7 to enter Storage Temp (default is $62^{\circ} \mathrm{F}$ ) | Storage (Current Temp) F *-Exit 7-Edit |
| 22. | Press 7 to set Storage Temp ( $36^{\circ} \mathrm{F}$ to $62^{\circ} \mathrm{F}$ ) | Storage (Choice Flashing) F *-Exit \#-Save |
| 23. | Press \# to save the setting | Storage (New Temp) F *-Exit 7-Edit |
| 24. | Press * once to return to Interval1 Menu | Interval1 |
| 25. | Press 8 for Lighting menu | Lighting (Current Setting) *-Exit 8-Edit |
| 26. | Press 8 to toggle Lighting ON/OFF Lighting ON turns off lights during Energy Saving interval Lighting OFF leaves lights on during Energy Saving interval | Lighting (Choice Flashing) *-Exit 8-Edit |
| 27. | Press \# to save the setting | Lighting (New Setting *-Exit 8-Edit |
| 28. | Press * five times to exit to Sales Mode | 0.00 |

PAIR
This function allows two adjacent motors to run at the same time so that large, wide items can be accommodated. A coil and rail change is also required. See Combining Selections section of this manual for more information.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 7 for Pair menu | Pair - - *-Exit |
| 5. | Enter the first motor number | Pair 013 to --- *-Exit \#-Add |
| 6. | Press \# and enter the 2nd motor number | Pair 013 to 015 *-Exit \#-Save |
| 7. | Press * two times to add another pair of motors or | Pair - - *-Exit \#-Save |
| 8. | Press * five times to exit to Sales Mode | 0.00 |

DEGREES
This function allows you to change from Fahrenheit to Celsius.

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 6 for Password (Advanced Features) Menu | Password |
| 3. | Enter Password (default 2314) | Advanced Features |
| 4. | Press 8 for Degrees menu | Degrees - - * *-Exit 8-Edit |
| 5. | Press 8 to Edit | Toggle between F and C |
| 6. | Press \# to save or * to Exit | Degrees - - * -Exit \#-Save |
| 7. | Press * five times to exit to Sales Mode | 0.00 |

MOTORS
This function displays the motor count. It is a useful, quick diagnostic tool in case of selection failure and can point out a motor issue if the count is not correct.

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 7 for Motor count display menu | Motors (Count Flashes) |
| 3. | Press * to exit to Sales Mode | 0.00 |

## SELECTION

This function tests the motor on one specified selection.

| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 8 for Selection motor test menu | Selection: -- |
| 3. | Enter selection to test and wait | Selection: (Current Selection) *-Delete |
| 4. | Repeat for any other selections or | Selection: (New Selection) *-Delete |
| 8. | Press * to exit to Sales Mode | 0.00 |

## SELECTION ALL

This function tests all motors in sequence automatically. To stop the test, press * to exit. NOTE: All selections should be empty prior to performing this test.

| STEP |  |  |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ${ }^{* *}$ |
| 2. | Press 9 for Selection motor test menu | Selection: (First Selection) ${ }^{*}$-Stop |
| 3. | Press * to exit to Sales Mode | 0.00 |

## TEST MODES

This menu contains diagnostic tests and settings for the following systems:

| - | Relays | • | System Logs* |
| :--- | :--- | :--- | :--- |
| - | Vigilant Vend Sensor | • | On Door |
| - | Drop Bias Setting* | • | Manual Defrost |


| STEP |  | DISPLAY |
| :--- | :--- | :--- |
| 1. | Press Service Mode Button | Motor Count or Error Code ** |
| 2. | Press 0 for Test Modes | Test Modes |
| 3. | Press 1 to test relays; then press 1-6 to test each relay. Press 2 for vend sensor alignment test. <br> Press 3 then password 2314 for log. NOTE: Do not use unless requested by trained personnel. <br> Press 4 and toggle ON/OFF to show errors when door opens. <br> Press 5 for Manual Defrost, which will enable you to set a manual defrost period for the machine. <br> NOTE: Do not use unless requested by trained personnel. | Test Modes 1 through 5 |
| 4. | Press * to exit to Sales Mode | 0.00 |

## ERROR CODE MESSAGES

| VMC Errors |  | Possible Solutions |
| :--- | :--- | :--- |
| Error Message | Description | If a software upgrade has just been performed, the <br> VMC has been reset to default settings. Change your <br> prices and other settings as required. Cycle power and <br> verify your changes and any error messages. |
| VMC Settings Reset | VMC has been reset to factory default. | Check the door switch for correct operation. Check <br> door wire harness. |
| VMC Door Switch | Door switch is seen as open for greater than the allowed <br> time. | Review manuals and settings for installed MDB devices <br> to make sure they are compatible. |
| VMC Scale Factor | There is a conflict with one or more MDB setting from the <br> installed MDB devices. | Determine reason why keypad button is stuck and <br> repair. |
| VMC Selection SW | A keypad selection button is stuck in the depressed <br> position. | The incoming AC power is lower than required to properly <br> run your vending machine. |
| Determine why voltage is low. Remove any voltage <br> reducing devices not authorized by the vending <br> machine manufacturer. |  |  |
| VMC RAM Checksum | A RAM checksum error indicates that accounting data or a <br> VMC setting was in error. The VMC will use a backup copy <br> of the data where possible. | Check the VMC settings and accountability data for <br> correctness. Cycle power to the vending machine and <br> recheck error messages. |


| Motor Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Motor [Number] Open | The motor indicated or harness to that motor <br> has an open electrical connection. | Check the motor and motor harness for open connections. <br> Test vend motor. Replace if necessary. |
| Motor [Number] Short | The motor or harness has an electrical short. | Check motor and motor harness for short. Replace if <br> necessary. |
| Motor [Number] Home Sns | The motor home switch was not detected <br> while the motor was in operation. This may <br> also indicate a motor jam condition. | Check motor type service mode setting, motor, motor switch <br> and then spiral for blockage. Test vend selection motor if <br> necessary. |
| Motor [Number] Jam | A motor jam has been detected. | Check motor and spiral for blockage. |
| Motor [Number] Errors | One or more motor errors have been <br> detected. | Test vend selection motor and review information on motor <br> open, short, home switch and jam conditions. |
| Motor Under Voltage | The detected motor voltage is not high <br> enough to run the selection motors. | Test vend selection motor for correct operation. Replace <br> motor. Replace VMC. |

Temperature Sensor Errors (Refrigerated Models Only)

| Error Message | Description | Possible Solutions |
| :--- | :--- | :--- |
| Refrig Sensor \# Open | A temperature sensor or harness is considered to have an <br> open electrical connection. Where \# is the sensor number. | Check sensor and sensor harness for open <br> connections. Check for sensor readings. Replace <br> sensor if necessary. |
| Refrig Sensor \# Short | A temperature sensor or harness is considered to have an <br> electrical short. Where \# is the sensor number. | Check sensor and sensor harness for shorted <br> connections. Replace if necessary. |
| Refrig Health Safety | The cabinet temperature and time limit settings have been <br> exceeded. | Check sensor readings and sensor harness for <br> shorted connections. Check for sensor readings. <br> Replace sensor if necessary. |


| Vend Sensor Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Optical Sensor Error | The vend sensor is blocked, out of alignment <br> or not detected. | Check sensor and sensor harness for open connections. Check for <br> sensor readings. Replace sensor if necessary. |


| Coin Changer Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Coin Mech Comm | VMC does not have communication with the coin changer. | Check MDB Harness to changer. Check for power <br> on changer. See changer service manual. |
| Coin Mech Tube Sns | The coin changer has reported a tube sensor error. | See changer service manual. |
| Coin Mech Inlet | The coin changer has reported an acceptor blockage. | Check changer tubes. See changer service manual. |
| Coin Mech Tube Jam | The coin changer has reported a tube payout error. | Check changer tubes. See changer service manual. |
| Coin Mech ROM | The coin changer has reported a program memory error. | See changer service manual. |
| Coin Mech Excess Esc | The coin changer has reported that a large number of coin <br> escrow requests have occurred. | Check changer escrow lever position. |
| Coin Mech Coin Jam | The coin changer has reported that a coin is jammed in the <br> coin path. | Check changer coin path. See changer service <br> manual. |
| Coin Mech Low Accept | The VMC has seen a low acceptance rate on coins. | Review inserted coins. See changer service manual. |
| Coin Mech Accpt Disc | The coin changer has reported that the coin validation <br> acceptor is disconnected. | Re-connect the coin changer's acceptor. See <br> changer service manual. |
| Coin Mech Route Err | The coin changer reported that a coin did not follow the <br> correct path. | Check changer coin path. See changer service <br> manual. |


| Bill Validator Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Bill Val Comm | VMC does not have communication with the bill <br> validator. | Check MDB Harness to validator. Check for power on <br> validator. |
| Bill Val Stack Full | The bill validator has reported that the stacker is full of <br> bills. | Check bill stacker box for bills. See validator service <br> manual. |
| Bill Val Motor Err | The bill validator reports that a validator motor error <br> has occurred. | See validator service manual. |
| Bill Val Jam | The bill validator reports a bill is stuck in the bill path. | Check validator bill path for bills. See validator service <br> manual. |
| Bill Val Stack Open | The bill validator is reporting a bill box is open or not <br> installed. | Check bill stacker box for open lid. See validator <br> service manual. |
| Bill Val Sensor Err | The bill validator reports a sensor error. | See validator service manual. |


| Bill Validator Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Bill Val Comm | VMC does not have communication with the bill <br> validator. | Check MDB Harness to validator. Check for power on <br> validator. |
| Bill Val Stack Full | The bill validator has reported that the stacker is full of <br> bills. | Check bill stacker box for bills. See validator service <br> manual. |
| Bill Val Motor Err | The bill validator reports that a validator motor error <br> has occurred. | See validator service manual. |
| Bill Val Jam | The bill validator reports a bill is stuck in the bill path. | Check validator bill path for bills. See validator service <br> manual. |
| Bill Val Stack Open | The bill validator is reporting a bill box is open or not <br> installed. | Check bill stacker box for open lid. See validator <br> service manual. |
| Bill Val Sensor Err | The bill validator reports a sensor error. | See validator service manual. |


| Card Reader 1 and 2 Errors |  |  |
| :--- | :--- | :--- |
| Error Message | Description | Possible Solutions |
| Card RDR1 or 2 Comm | VMC does not have communication with the <br> card reader. | Check MDB Harness to card reader. Check for <br> power on card reader. |
| Card RDR1 or 2 Err | The card reader reports an error | See card reader service manual. |

NOTE: Errors are cleared after the problem detected has been resolved.

## DELIVERY SYSTEM

Your vendor consists of the Keypad, 2 Line VF Display, Driver Motors, Product Trays, Helix Coils and Delivery Bin. The customer inserts money and enters their selection on the Keypad. The selection's Driver Motor turns the Helix Coil that vends the product into the Delivery Bin.

## PRODUCT TRAYS

Your vendor features lock and release product trays. On the right side of each product tray you will find a Locking Lever (Fig. 14). To pull out the Product Tray, push down on the Locking Lever and roll toward you to load position.

Fig. 14


## PRICE SCROLLS AND SELECTION LABELS

Price scrolls are fitted to each tray position. To adjust the pricing display, use your thumb or finger to rotate the scroll to show the desired price (Fig. 15). Note: this does not change the price of the item but only the display. The actual price must be changed via the service mode menus detailed in this manual. Note that there is a blank, white square at the end of the scroll case you need to write in a price not printed on the scroll.

Fig. 15 - Adjustment of Price Display


## REPLACE THE PRICE SCROLL

Note that the word "STOP" showing in the price display is an indication that you should stop rotating the scroll as the end has been reached. Should the scroll end become disengaged from the tray, simply remove the Selection Label and reinsert the scroll end. Rotate the scroll to the proper position and replace the Selection Label.

Fig. 16 - Replace Price Scroll


Blank white squares are available on the price scrolls just before the STOP indicator for custom pricing.

## VIGILANT VEND SENSOR SYSTEM

The Vigilant system is a series of infrared sensors that send a beam of light across the delivery bin. If this beam is broken by a product, the machine knows that an item was delivered to the customer. If this beam is not broken, the machine assumes that nothing was vended and turns the selection spirals by $1 / 4$ turns until a product delivery is sensed. If, after the coils have turned a full revolution back to home without delivering a product, the customer will be asked to make another selection or to press the Coin Return button to receive their money back.

Certain products can be problematic for any vend sensing system. Products that are very thin or very small in size may, on occasion, miss the beams. With proper loading of the machine, sensing systems are irrelevant. A comfort level is provided to customers who walk up to the machine and know, through technology, they will not experience a "rip-off". For this reason, a vend sensor system is desirable however, if you vend very small or very thin items, you may want to consider turning off your sensing system in case of malfunction via product size. See the Service Mode section of this manual, Advanced menu, Rows and Columns sub-menu, for instructions.

The Vigilant sensors are located inside the delivery bin as shown in Figure 17. There is a red indicator light located on the left side when viewing the bin from the inside with the door open. This light should be lit when the system is on, indicating that there is power to the system. Blocking any of the beams turns off the red indicator light, which means the system is working correctly.

Fig. 17 Vend Sensor System


Note: When performing Motor Tests without product loaded, it is a good idea to shut off the Vigilant system.

## 1. NO DISPLAY ON THE FRONT PANEL

a. Harness may be unplugged
b. Transformer fuse tripped
c. Restart machine
d. Faulty display harness
e. Display board defective

## 2. SELECTION WILL NOT VEND

a. Disconnected tray wire harness
b. Detection system may be blocked, if enabled
c. Vend mechanism binding on tray
d. Product jammed
e. Tray or Motor connection unplugged or faulty connection
f. Defective motor
3. MULTIPLE VENDS FROM ONE SELECTION
a. Detection system malfunction, if enabled
b. Defective motor switch
c. Detection system may be blocked, if enabled

```
4. MULTIPLE VENDS MORE THAN ONE SELECTION SIMULTANEOUSLY
```

a. Defective motor
b. Motor harness not plugged into the vend motor correctly
c. Defective or damaged motor interface board [KS11]
d. Tray cable faulty

## 5. UNIT WILL NOT ACCEPT MONEY

a. All Prices are set to zero or machine is set to Free Vend
b. Will not accept bill if coins in coin changer below the minimum level
c. Will not accept more than one bill if the bill equal or exceeds the highest priced item.
d. No power to system control board
e. Coin Mechanism or Bill acceptor defective.

```
7. MACHINE WILL NOT COOL
```

a. Press the " 0 " key on the keypad to get a temperature reading
b. Verify that Temp Set is $43^{\circ} \mathrm{F}$ in Service Mode. Note: Setting the temperature too cold will put your evaporator at risk of freezing up.
c. Verify that all fans are running
d. Clean the condenser
e. Remove your refrigeration deck and inspect for ice.

Q: I rearranged my trays and now some selections don't work. Display says Make Alternate Selection.
A: Enter the service mode, press " 7 " to home \& count motors. The motors will now be automatically updated.

## Q: My machine will not take in bills but accepts change ok.

A: Several options here but the most common especially when first setting up the machine is that there is not enough change in the changer. By looking at the display it will give you a clue as to what may be wrong. If the display reads "Please Insert Exact Money...." that indicates there is not enough change in the changer. Fill the coin tubes completely full. Completely full means you can't get any more change into the coin tube. Press the coin return button and the display should show Canceling. The display should now show "Please Insert Money....." without the word Exact.

## Q: My machine still will not accept bills and the display does not indicate exact change.

A: If the validator takes in the bill partially but ejects it back out, that indicates that the bill may be unacceptable or the validator needs cleaning. Check for a jammed bill behind the bill box. Follow the validator manufacturer's recommendation for cleaning.

## Q: My machine will accept $\$ 1$ bills but not $\$ 5$ bills.

A: This situation can depend on several factors. Make sure the bill validator is set to accept $\$ 5$ bills. The amount of change being reported in the changer must accommodate the highest vending price in the machine, so make sure the changer is full of change. If you are vending high priced items you may need to replace the changer with a larger capacity model.

## Q: My machine will not accept the new $\$ 5$ bills.

A: Contact the bill validator manufacturer for upgrade instructions. Not accepting currency that has been changed due to a Federal Government mandate is not covered under our manufacturer's warranty.

Q: My machine will vend a product, display Vend Error then give my money back or allow me take make an alternate selection.

A: My machine will vend a product, display Vend Error then give my money back or allow me take make an alternate selection.

A: This indicates there is a problem detected with the vend motor. Each vend motor has a small micro switch inside that indicates when the motor has made one full revolution and returns back to what is referred to as the "home position". If this signal is not received back to the controller in a specified amount of time the controller will indicate and error and refund the money. The problem could be in an individual motor itself, the tray wire harness or any connection in between the tray to the control board. If the whole tray acts this way that usually indicates that the tray harness or any connection in between
to the controller may be bad. If it is an individual motor, the motor count you see when entering service mode will not have the correct count. The easiest way to troubleshoot this situation would be to swap tray connections where the tray harness plug plugs into the machine. For example it the problem appears on tray 1 , unplug tray 1 and tray 2 (assuming they both have the same number of selections), swap the connections and plug tray 1 into tray 2 receptacle and vice versa. Now do your test vending by selecting the tray 2 selections on the keypad and the tray 1 should operate. If the problem follows the
tray then suspect either the motor or the tray cable harness. If the problem stays with the A receptacle and now the $B$ tray exhibits the problem then the problem is in a connection somewhere between the $A$ receptacle and the controller board. Make sure to examine any and all connections for any loose wires, etc.

## Q: My display is dead or intermittent but the rest of the machine appears to be working.

A: Check the gray flat ribbon cable connection between the display and the controller board to insure the plugs are plugged in securely.

## Q: My machine will not cool.

A: 1. Make sure the machine programming is set up properly. Factory setting is $39^{\circ} \mathrm{F}$. Setting the machine any lower could cause the machine to freeze up.
2. Inspect the evaporator coil to see if it may be frozen over. Using a flashlight shine it into the evaporator fan located under the bottom tray. You are looking for aluminum fins behind the fan motor. If they are completely white or solid with ice this will keep the air from flowing properly and cause the machine to not cool. To thaw out remove the 4 prong condensing unit plug, not the evaporator fan plug and just close the door and let set for overnight to insure it completely defrosts. Be prepared in case the defrost water pan overflows on the floor. You may need to set some towels around and under the machine to catch any overflow. After the machine is thawed completely out you will want to check the temperature settings to insure they are not set too cold.
3. Check the door switch. The easiest test is to close the door, then while opening the door watch the display to see if you see the message No Errors and hear an audible beep. If you do not then suspect the door switch may need adjustment. You can reach over the door and press it manually while watching the display to see if it works.
4. As a manual test of the cooling system you can enter the Test Mode section of the menu and select the Test Relays function. Relay 1 controls the condensing unit, and Relay 2 controls the evaporator fan. If either one does not turn on while testing, then suspect a relay has quit working or connection has become loose.

## Q: My machine will not cool.

A: 1. Make sure the machine programming is set up properly. Factory setting is $39^{\circ} \mathrm{F}$. Setting the machine any lower could cause the machine to freeze up.
2. Inspect the evaporator coil to see if it may be frozen over. Using a flashlight shine it into the evaporator fan located under the bottom tray. You are looking for aluminum fins behind the fan motor. If they are completely white or solid with ice this will keep the air from flowing properly and cause the machine to not cool. To thaw out remove the 4 prong condensing unit plug, not the evaporator fan plug and just close the door and let set for overnight to insure it completely defrosts. Be prepared in case the defrost water pan overflows on the floor. You may need to set some towels around and under the machine to catch any overflow. After the machine is thawed completely out you will want to check the temperature settings to insure they are not set too cold.
3. Check the door switch. The easiest test is to close the door, then while opening the door watch the display to see if you see the message No Errors and hear an audible beep. If you do not then suspect the door switch may need adjustment. You can reach over the door and press it manually while watching the display to see if it works.
4. As a manual test of the cooling system you can enter the Test Mode section of the menu and select the Test Relays function. Relay 1 controls the condensing unit, and Relay 2 controls the evaporator fan. If either one does not turn on while testing, then suspect a relay has quit working or connection has become loose.

## CAUTIONS:

1. High voltage is located in the area of the unit and could cause injury or death.
2. Replacement of the bill acceptor, coin changer, front panel display, system control board or vend motors should only be performed by trained personnel with power disconnected from the vending machine.

## Ambient



## Ambient Cabinet Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI88002A | CABINET (5-WIDE AMBIENT) |
| 1 | SAI70006A | CABINET (4-WIDE AMBIENT) |
| 2 | STI900 | RAIL, TRAY, LEFT |
| 3 | STI901 | RAIL, TRAY, RIGHT |
| 4 | STI573A | LEGS |
| 5 | SAI778 | SUPPORT, DOOR |
| 6 | HAI705 | LEVELER, LEG |
| 7 | SAI88004 | ASSEMBLY, ELECTRICAL BOX |
| 8 | STI70039 | PANEL, WIRING DIAGRAM |
| 9 | STI70034 | COVER, TRANSFORMER |
| 10 | HAC910 | SPLIT NUT, T-HANDLE LOCK |
| 11 | STI87038 | BRACKET, SPLIT NUT MOUNTING |
| 12 | ELI989 | STABILIZER (OPTIONAL) |

Refrigerated Cabinet Assembly


| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI87001 | CABINET, INSULATED (5-WIDE REFRIGERATED) |
| 1 | SAI84007 | CABINET, INSULATED (4-WIDE REFRIGERATED) |
| 2 | SAI793 | ASSEMBLY, ELECTRICAL PANEL |
| 3 | SAI764A | ASSEMBLY, DOOR SUPPORT ROLLER |
| 4 | STI573A | LEGS |
| 5 | HAI705 | LEVELER, LEG |
| 6 | SAI781A | SUPPORT, DOOR |
| 7 | STI58022 | GRILL |
| 8 | STI579 | RAIL, BEVERAGE TRAY, LEFT/RIGHT |
| 9 | STI900 | RAIL, SNACK TRAY, LEFT |
| 10 | STI901 | RAIL, SNACK TRAY, RIGHT |

## Satellite Cabinet Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI89002 | ASSEMBLY, MAIN CABINET |
| 2 | STI901 | RAIL, SNACKS TRAY, RIGHT |
| 3 | HAI705 | LEVELER, LEG |
| 4 | STI573A | LEGS |
| 5 | SAI778 | SUPPORT, DOOR |
| 6 | SAI804 | ASSEMBLY, ELECTRICAL PANEL |
| 7 | PLI613 | KNOB, BLUE |
| 8 | STI89007 | COVER, ELECTRICAL PANEL |
| 9 | STI57038 | BRACKET, SPLIT NUT MOUNTING |
| 10 | HAC910 | SPLIT NUT, T-HANDLE |
| 11 | STI900 | RAIL, SNACKS TRAY, LEFT |

## Ambient Door Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI88012B | ASSEMBLY, DOOR (5-WIDE AMBIENT) |
| 1 | SAI70003A | ASSEMBLY, DOOR (4-WIDE AMBIENT) |
| 2 | ELC909 | T-HANDLE |
| 3 | PLI940 | FRAME, DELIVERY DOOR |
| 4 | PLI939 | BEZEL, COIN RETURN |
| 5 | SAI780 | ASSEMBLY, HINGE, BOTTOM |
| 6 | SAI87033 | ASSEMBLY, GUIDE COIN BOX |
| 7 | SAI87038 | COIN RETURN CUP |
| 8 | SAI87035 | COIN OVERFLOW BOX |
| 9 | SAI809 | ASSEMBLY, DELIVERY BIN (5-WIDE AMBIENT) |
| 9 | SAI810 | ASSEMBLY, DELIVERY BIN (4-WIDE AMBIENT) |
| 10 | SAI777 | ASSEMBLY, HINGE, TOP |
| 11 | PLI2082 | CAP, TUBE, LED |
| 12 | HAI990A | TUBE, LED |
| 13 | ELI962 | LED |
| 14 | HAI990 | TUBE, LED |
| 15 | STI87025A | COVER, DOOR LOCK |
| 16 | PLI936 | BEZEL, KEYPAD |
| 17 | SAI773A | ASSEMBLY, COIN RELEASE |
| 18 | GLI953A | GLASS (5-WIDE AMBIENT) |
| 18 | GLI962 | GLASS (4-WIDE AMBIENT) |
| 19 | STI70062 | PLATE, DISPLAY MOUNTING |
| 20 | ELI909 | DISPLAY |
|  |  |  |

## Refrigerated Door Assembly



| ITEM | PART NO. | DESCRIPTION |
| :---: | :---: | :---: |
| 1 | SAI87009 | ASSEMBLY, DOOR, INSULATED (5-WIDE) |
| 1 | SAI84009 | ASSEMBLY, DOOR, INSULATED (4-WIDE) |
| 2 | ELC909 | T-HANDLE |
| 3 | PLI936 | BEZEL, KEYPAD |
| 4 | PLI939 | BEZEL, COIN RETURN |
| 5 | SAI780 | ASSEMBLY, HINGE, BOTTOM |
| 6 | SAI87033 | BRACKET, COIN BOX |
| 7 | SAI87038 | COIN RETURN CUP |
| 8 | SAI87035 | COIN OVERFLOW BOX |
| 9 | SAI87031 | ASSEMBLY, ELECTRICAL DOOR, REFRIGERATED |
| 10 | SAI773A | ASSEMBLY, COIN RELEASE |
| 11 | ELI900 | VMC |
| 12 | PLI943A | DELIVERY DOOR (5-WIDE) |
| 12 | PLI943 | DELIVERY DOOR (4-WIDE) |
| 13 | STI87049 | PANEL, ANTI-THEFT (5-WIDE) |
| 13 | STI58036 | PANEL, ANTI-THEFT, BIN (4-WIDE) |
| 14 | PLI940 | DELIVERY DOOR |
| 15 | SAI785 | ASSEMBLY, DELIVERY BIN (5-WIDE REFRIGERATED) |
| 15 | SAI360 | ASSEMBLY, DELIVERY BIN (4-WIDE REFRIGERATED) |
| 16 | GLI954A | GLASS, INSULATED (5-WIDE) |
| 16 | GLI952A | GLASS, INSULATED (4-WIDE) |
| 17 | STI70061 | PLATE, DISPLAY MOUNTING |
| 18 | ELI909 | DISPLAY |
| 19 | SAI777 | ASSEMBLY, HINGE, TOP |
| 20 | PLI2082 | CAP, TUBE, LED |
| 21 | HAI990A | TUBE, LED |
| 22 | ELI962 | LED |
| 23 | HA1990 | TUBE, LED |
| 24 | STI87025A | COVER, DOOR LOCK 5-WIDE |
| 24 | STI87025B | COVER, DOOR LOCK 4-WIDE |
| 25 | STI70033 | BRACKET, DEX SUPPORT |

## Satellite Door Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI89006 | ASSEMBLY, DOOR |
| 2 | HAC909 | T-HANDLE |
| 3 | PLI940 | FRAME, DELIVERY DOOR |
| 4 | SAI780 | ASSEMBLY, HINGE, BOTTOM |
| 5 | STI70058 | COVER, DOOR LOCK |
| 6 | PLI2082 | CAP, TUBE, LED |
| 7 | HAI990A | TUBE, LED |
| 8 | SAI777 | ASSEMBLY, HINGE, TOP |
| 9 | GLI953A | GLASS (5-WIDE AMBIENT) |
| 10 | HAI990 | TUBE, LED |
| 11 | SAI809A | ASSEMBLY, DELIVERY BIN, SATELLITE |
| 12 | ELI962C | LED |

## Refrigeration Deck Assembly

| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | STI87029d | TRAY, REFRIGERATION DECK |
| 2 | SAI87011 | DECK HOUSING |
| 3 | SAI87051 | ASSEMBLY, EVAPORATOR HOUSING |
| 4 | REI834 | CONDENSER |
| 5 | REI830 | EVAPORATOR |
| 6 | SAI87013 | DOOR REFRIGERATION DECK |
| 7 | SAI87013 | TRAY, EVAPORATOR |
| 8 | PLI2086 | TRAY, CONDENSATE |
| 9 | STI578 | BRACKET, CONDENSER MOTOR |
| 10 | REI872 | COMPRESSOR |
| 11 | REI612 | MOTOR, CONDENSOR |
| 12 | REI861 | BLADE, CONDENSOR |
| 13 | STI87036 | L-ANGLE, REF. DECK HOUSING |
| 14 | STI87037 | SHROUD, CONDENSER |
| 15 | STI87038 | BRACKET, CONDENSER |
| 16 | STI87019A | BRACKET, KNOB MOUNTING |
| 17 | PLI613 | SCREW, KNOB |

## Ambient Delivery Bin Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI70009A | DELIVERY BIN ASSEMBLY (5-WIDE) |
| 1 | SAI70021A | DELIVERY BIN ASSEMBLY (4-WIDE) |
| 2 | SAI775 | VEND SENSOR ASSEMBLY, RIGHT |
| 3 | SAI779 | VEND SENSOR ASSEMBLY, LEFT |
| 4 | STI87055 | ANTI-THEFT BRACKET (5-WIDE) |
| 4 | STI58034 | ANTI-THEFT BRACKET (4-WIDE) |
| 5 | STI87049 | PANEL, DELIVERY BIN (5-WIDE) |
| 5 | STI58036 | PANEL, DELIVERY BIN (4-WIDE) |
| 6 | PLI943A | DELIVERY DOOR (5-WIDE) |
| 6 | PLI943 | DELIVERY DOOR (4-WIDE) |

## Refrigerated Delivery Bin Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI87016 | DELIVERY BIN ASSEMBLY (5-WIDE) |
| 1 | SAI58010 | DELIVERY BIN ASSEMBLY (4-WIDE) |
| 2 | STI87055 | ANTI-THEFT BRACKET (5-WIDE) |
| 2 | STI58034 | ANTI-THEFT BRACKET (4-WIDE) |
| 3 | SAI775 | VEND SENSOR ASSEMBLY, RIGHT |
| 4 | SAI779 | VEND SENSOR ASSEMBLY, LEFT |



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | STI87017 | ELECTRIC PANEL |
| 2 | ELC478 | TRANSFORMER |
| 3 | ELI946 | FILTER |
| 4 | ELI764 | RELAY |
| 5 | STI84018 | SWITCH BRACKET |
| 6 | STI84019A | POWER BOX |
| 7 | STI84020A | ELECTRICAL BOX FRONT PLATE |
| 8 | ELI916 | ON/OFF SWITCH |
| 9 | ELI972A | CIRCUIT BREAKER |



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | STI70086 | SENSOR BRACKET |
| 2 | PLI609A | SPACER |
| 3 | ELI974 | EMITTER |
| 4 | FAI922 | NUT |

## Vigilant Vend Sensor, Left Side Assembly



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | STI70086 | SENSOR BRACKET |
| 2 | PLI609A | SPACER |
| 3 | ELI2169 | DETECTOR |
| 4 | FAI922 | NUT |

## 8 Space Tray Assembly. Confectionery (Candy)



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI84024 | ASSEMBLY, WELDED TRAY |
| 2 | FAI923 | NUT, NYLOCK, M6 |
| 3 | PLI802A | WHEEL, TRAY |
| 4 | HAI602 | PIN, WHEEL, TRAY |
| 5 | PLC958 | PROFILE, PRICE SELECTION |
| 6 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 7 | STI70010A | PARTITION, TRAY |
| 8 | ELC920 | MOTOR |
| 9 | PLI721C | SHAFT, GEAR MOTOR |
| 10 | PLI331 | HUB, COIL, RETAINER |
| 11 | PLI84001 | STRIP, PRICE SCROLL, HOLDING |
| 12 | FAI882 | SCREW |
| 13 | FAI892 | SCREW |
| 14 | WFI602 | COIL, 18 SPACE, RIGHT |
| - | WFI552 | COIL, 15 SPACE, RIGHT |
| - | WFI524 | COIL, 24 SPACE, RIGHT |



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI87041 | ASSEMBLY, WELDED TRAY |
| 2 | FAI923 | NUT, NYLOCK, M6 |
| 3 | PLI802A | WHEEL, TRAY |
| 4 | HAI602 | PIN, WHEEL, TRAY |
| 5 | PLC958 | PROFILE, PRICE SELECTION |
| 6 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 7 | STI70010A | PARTITION, TRAY |
| 8 | ELC920 | MOTOR |
| 9 | PLI721C | SHAFT, GEAR MOTOR |
| 10 | PLI331 | HUB, COIL, RETAINER |
| 11 | PLI87001 | STRIP, PRICE SCROLL, HOLDING |
| 12 | FAI882 | SCREW |
| 13 | FAI892 | SCREW |
| 14 | WFI602 | COIL, 18 SPACE, RIGHT |
| - | WFI552 | COIL, 15 SPACE, RIGHT |
| - | WFI524 | COIL, 24 SPACE, RIGHT |



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI87041 | ASSEMBLY, WELDED TRAY |
| 2 | FAI923 | NUT, NYLOCK |
| 3 | PLI802A | WHEEL, TRAY |
| 4 | HAI602 | PIN, WHEEL, TRAY |
| 5 | PLC958 | PROFILE, PRICE SELECTION |
| 6 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 7 | STI70010A | PARTITION, TRAY |
| 8 | ELC920 | MOTOR |
| 9 | PLI721C | SHAFT, GEAR MOTOR |
| 10 | PLI536 | GEAR |
| 11 | PLI332A | BUSHING, DUAL COIL (4MM) |
| 12 | PLI87001 | STRIP, PRICE SCROLL, HOLDING |
| 13 | PLI331 | HUB, COIL, RETAINER |
| 14 | FAI932 | SCREW |
| 15 | FAI892 | SCREW |
| 16 | DEI315B | SELECTION |
| 17 | DE140 | PRICE SCROLL |
| 18 | PLI336C | COIL, 10 SPACE, LEFT |
| 19 | WFI548 | COIL, 10 SPACE, RIGHT |
| - | WFI549 | COIL, 12 SPACE, LEFT |
| - | WFI568 |  |

## 4 Space Tray Assembly, Snack Dual Coil



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI84024 | ASSEMBLY, WELDED TRAY |
| 2 | FAI923 | NUT, NYLOCK |
| 3 | PLI802A | WHEEL, TRAY |
| 4 | HAI602 | PIN, WHEEL, TRAY |
| 5 | PLC958 | PROFILE, PRICE SELECTION |
| 6 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 7 | STI70010A | PARTITION, TRAY |
| 8 | ELC920 | MOTOR |
| 9 | PLI721C | SHAFT, GEAR MOTOR |
| 10 | PLI536 | GEAR |
| 11 | PLI332A | BUSHING, DUAL COIL |
| 12 | PLI84001 | STRIP, PRICE SCROLL, HOLDING |
| 13 | PLI331 | HUB, COIL, RETAINER |
| 14 | FAI932 | SCREW |
| 15 | FAI892 | SCREW |
| 16 | PLI336c | RETAINER SLEEVE, GEAR |
| 17 | DEI315B | SELECTION |
| 18 | DE140 | PRICE SCROLL |
| - | WFI548 | COIL, 10 SPACE, LEFT |
| - | WFI549 | COIL, 10 SPACE, RIGHT |
|  | WFI568 SPACE, LEFT |  |
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## 7 Space Tray Assembly, Beverage



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI84028 | ASSEMBLY, WELDED TRAY, 7-SELECTION |
| 2 | ELC920 | MOTOR |
| 3 | STI70010A | PARTITION, TRAY |
| 4 | PLC958 | PROFILE, PRICE SELECTION |
| 5 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 6 | FAI923 | NUT, NYLOCK |
| 7 | PLI721C | SHAFT, GEAR MOTOR |
| 8 | PLI331 | HUB, COIL, RETAINER |
| 9 | PLI84002 | STRIP, PRICE SCROLL, HOLDING FOR 7 SELECTION TRAY |
| 10 | FAI882 | SCREW |
| 11 | FAI892 | SCREW |
| 12 | WFI576 | COIL, 6 SPACE, RIGHT |

## 8 Space Tray Assembly, Beverage



| ITEM | PART NO. | DESCRIPTION |
| :--- | :--- | :--- |
| 1 | SAI87040 | ASSEMBLY, WELDED TRAY |
| 2 | ELC920 | MOTOR |
| 3 | STI70010A | PARTITION, TRAY |
| 4 | PLC958 | PROFILE, PRICE SELECTION |
| 5 | HAI976 | PIN, PROFILE LABEL HOLDING |
| 6 | FAI923 | NUT, NYLOCK |
| 7 | PLI721C | SHAFT, GEAR MOTOR |
| 8 | PLI331 | HUB, COIL, RETAINER |
| 9 | PLI87001A | STRIP, PRICE SCROLL, HOLDING |
| 10 | FAI882 | SCREW |
| 11 | FAI892 | SCREW |
| 12 | WFI576 | COIL, 6 SPACE, RIGHT |

## LIMITED WARRANTY

Seaga warrants to the original purchaser that the equipment is free from defects in material and factory workmanship for a period of one (1) year from date of shipment.

This warranty applies only if the equipment has been serviced and maintained in strict accordance with the instructions presented in the Operator's Manual and no unauthorized service, repair, alteration or disassembly has been performed. Any defects caused by improper power source, poor water quality or pressure, an installed water filtration system not fully functioning, abuse of the product, accident, alteration, vandalism, improper service and maintenance schedules, neglecting to de-scale and sanitize on a regular basis, use of products or ingredients not allowed in the machine, corrosion due to use of non-approved detergents or cleaning solutions, or damage incurred during return shipment will not be covered by this warranty. Further, equipment that has had the serial number removed, altered or otherwise defaced will not be covered by this warranty.
Lighting components, refrigerant, glass, paint, decals, fuses, filters or hygiene replacement parts, labor and/or installation are not covered by this warranty.
Follow proper maintenance procedures and use of equipment, as described in the Operator's Manual provided on Seaga's web site at seaga.com, which include but are not limited to:

- Cleaning of equipment including regular maintenance
- $\quad$ Proper installation and location of equipment with respect for the indicated temperature and humidity levels
- $\quad$ Proper use of equipment including loading, programming and setup


## THIS WARRANTY IS EXCLUSIVE AND IS GIVEN BY SEAGA AND ACCEPTED BY BUYER IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED BY SEAGA AND WAIVED BY BUYER. Seaga neither assumes nor authorizes any person to assume for it any obligation or liability in connection with the sale of said unit(s) or any part(s) thereof.

Repair or replacement of proven defective parts is limited to manufacturing defects demonstrated under normal use and service during warranty period. Contact Seaga's Customer Care Department to be assigned a Return Authorization (RA) number. Seaga requires complete information including the serial number(s) of the machine(s), date of purchase and description of the part and/or suspected defect. Seaga may also be contacted, with complete information, by phone: 815.297.9500, by fax: 815.297.1700 and also by email: customercare@seaga.com

## Send defective part(s), assembly or complete unit, Attention to the RA Number, prepaid or delivered to:



700 Seaga Drive
Freeport IL 61032

Seaga will repair or replace, at our option, any covered part which meets the provisions herein during the warranty period. It is our discretion to replace defective parts with comparable parts. Seaga reserves the right to make changes or improvements in its products without notice and without obligation, and without being required to make corresponding changes or improvements in equipment already manufactured or sold.

